

# Indian Health Service

## PHR & Direct Messaging: How to Register/Link Patients and Run Reports

---

FAWNIA FRANKLIN

BUSINESS OFFICE MANAGER

MARCH 13, 2024



# OBJECTIVES

- PHR PATIENT EDUCATION & PROMOTION
- PHR REGISTRATION PROCESS
- PHR REGISTRAR – PROCESS TO LINK ACCOUNTS
- ACCESSING THE PHR
- FORGOT USERNAME/PASSWORD
- MANAGING PHR ACCOUNT(S)
- DIRECT MESSAGING
- PHR REPORTS

# PROMOTE & EDUCATE

18 and older only at this time.



← Access by mobile.

Access by personal computer. →



Remember to use Google Chrome, Microsoft Edge, Safari or Mozilla Firefox if using a personal computer.

## We Respect Your Privacy

Your personal information, email address, and account details are treated with the same care and privacy given to your medical records.

The PHR is secure, private, and conforms to all federal laws and regulations. This ensures the security and privacy of your medical information. If you have questions about the PHR, please review the Frequently Asked Questions or contact your healthcare facility.

The Indian Health Service Personal Health Record and RPMS Direct Messaging System abide by all Federal privacy regulations and the most stringent computer privacy standards.








**Gallup Indian Medical Center**  
516 E. Nizhoni Blvd  
Gallup, NM 87301  
505-722-1000

**Tohatchi Health Center**  
07 Chooshgai Drive  
Tohatchi, NM 87325  
505-733-8100

## Personal Health Record (PHR) and Direct Messaging

### PERSONAL HEALTH RECORD



**What is the Personal Health Record?**  
The Indian Health Service Personal Health Record (PHR) can help you access your health information. You can track medications and lab results, contact your health care provider, and much more - all from the privacy of your personal computer and mobile device.

**\*\*PHR is only available to patients 18 years and older\*\***

**About Personal Health Record**  
The Indian Health Service (IHS) Personal Health Record is a tool that you can use to view information about your health.

The PHR contains a list of past, present, and future appointments, a list of your medications (active & inactive), lab results, vital signs and more!

- Make sure that your medical record is correct.
- Learn more about your medications and health issues.
- Save and print a copy of your health information.
- Share your health information with a caregiver.
- Track and manage your health information between visits.
- Use the PHR to prepare questions or concerns that you would like to discuss with your health care providers.
- Send and receive messages with your health care team using a private and secure email system.

Using the PHR is as simple as surfing the web. The Personal Health Record works on all kinds of devices including: Windows and Mac PCs as well as Android and iOS mobile devices with a web browser.

### How To Register

<https://phr.ihs.gov>

To access the PHR, you will need to create a username and password. You will enter your username and password every time you want to look at your PHR. You will have five chances to enter the correct username and password or you must be locked out. When you are done using the PHR you must log out. This prevents someone from getting into your account. You will be logged out of the PHR after 10 minutes of no activity.

The information in the PHR is to help you make better healthcare decisions. It is not intended to replace the advice of your doctor. Contact your medical facility if you see errors in your PHR.


Before you can see your medical records in PHR, you must verify your identity in person. Go to your local health care facility PHR Representative in Health Information Management. This person will activate your account.

Bring your identification card. Examples of Identification:

- Driver's License
- Tribal Identification Card
- Employment ID/Badge
- Military Identification Card
- Passport

The PHR account may be made on a patient's behalf (such as by a parent or guardian). You must read and click "Accept" to the PHR Terms and Conditions for the patient.


The IHS makes every effort to protect your privacy. Anyone who misuses your information may face criminal and civil penalties. IHS does not sell or trade your personal information. IHS may contact you regarding surveys, questionnaires, and polls, however you can choose not to participate and still use the PHR. You can also choose to close your PHR account at any time.



### Using RPMS Direct

- Once you have logged into the PHR, you can access RPMS-Direct by clicking the "My Messages" link on the left hand side of the page.
- Your messages will automatically be addressed to the facility's representative who is responsible for directing your inquiry to the proper person.
- Once the message has been received by your healthcare team, it will be processed, and a message sent back to you. Please be patient, our healthcare providers are quite busy, but they will will sure to respond as soon as they can.

**Please remember that if you have a serious or life threatening emergency, call 911 or go to the nearest emergency room.**



Questions About The Personal Health Record?

Contact Patient Registration  
G.I.M.C.  
505-722-1147 or 1117

Tohatchi Health Center  
505-733-8392 or 8334

Created by Kendall Livingston  
G.I.M.C. Specialist

HRN: DIRECT ONLY

Other Patient Data

- 1. Ethnicity.....: NOT HISPANIC OR LATINO
- 2. Race.....: AMERICAN INDIAN OR ALASKA NATIVE
- 3. Primary Language.....: ENGLISH      Interpreter required?  
    other languages spoken:
- 4. Preferred Language....: ENGLISH

---

- 5. Migrant Worker?.....: NO      Type:      (upd DEC 27,2023)
- 6. Homeless?.....: NO      Type:      (upd DEC 27,2023)

---

- 7. Internet Access.....: NO      Where:      (upd DEC 27,2023)
- 8. EMAIL ADDRESS.....:
- 9. GENERIC HEALTH PERMISSION: NO      10. PREFERRED METHOD: EMAIL
- 11. PHR ACCESS: NO (DEC 27, 2023)      12. PHR HANDOUT: YES (DEC 27, 2023)

---

- 13. Number in Household...:
- 14. Total Household Income:      /

Last edited by: FRANKLIN,FAWNIA D BOM on Dec 27, 2023

CHANGE which item? (1-14) NONE//:

- Demographics
- Address/Email/Internet
- Tribe and Eligibility Status
- Legal Name
- Preferred/Other Names
- HRN/Record Disposition
- SO/GI
- Emergency Contact
- Next of Kin
- Family Information
- Restricted Health Info
- Death Information
- Notice of Privacy Practices
- PHR Access**
- Advance Directives
- Veteran Status
- Legal Documents
- AOB/ROI
- Record Flag
- Notes

Profile
Insurance
Prior Auth
Benefits Cases
Appointments
Print

PHR Access
Edit

PHR Access	NO on 12-27-2023
PHR Handout	YES on 12-27-2023

**Advance Directives** Add

DIRECTIVE	DATE OF ENTRY	TYPE	REASON
<i>No data for Advance Directives</i>			

**Veteran Status** Edit

Veteran

**Legal Documents** Add

LEGAL DOCUMENT	DOCUMENT NO	DATE ADDED TO FILE	EFFECTIVE DATE	END DATE
<i>No data for Legal Documents</i>				



PHR.IHS.GOV



# Indian Health Service Personal Health Record



## PHR Login/Registration



### What is the Personal Health Record?

The Indian Health Service Personal Health Record (PHR) can help you access your health information. You can track medications and lab results, contact your health care provider, and much more - all from the privacy of your personal computer and mobile device.

### Who can use the Personal Health Record?

Any patient within the Indian Health System can register to use the PHR. As part of the registration process, patients must verify their identity at an Indian Health Service, tribal, or urban health care facility.

### When should I use the Personal Health Record?

The PHR is a tool that provides you with timely access to your health information. It is not a substitute for meeting with your health provider. If you are experiencing a medical emergency, call 911 or go immediately to the closest emergency room.

[Register to use PHR](#)

### PHR Login

\* Indicates Required Field.

Username\*

Password\*

[Forgot Username or Password?](#)

### PHR Maintenance

The PHR is updated on Thursdays between 10 pm and 11 pm Eastern Time (9pm-10pm CT, 8pm-9pm MT, 7pm-8pm PT). You may not be able to log into your PHR during this time. We apologize for any problem this may cause. Thank you for your patience. If you have questions, please contact your healthcare facility.



### Step 1: Create Your Account

\* Indicates Required Field.

**Username\***

Your username:

- Must be 6-100 characters long
- May contain letters, numbers, dots/periods ( . ), underscores ( \_ ), and hyphens ( - ) only
- Must be unique
- Must not contain spaces
- Is not case-sensitive

**Password\***

**Confirm Password\***

Your password must:

- be 8-15 characters long
- have at least one capital letter and lower case letter
- have at least one number
- have at least one special character (eg. \$,!,#)
- NOT contain spaces
- NOT be the same as username

NOTICE: Your password is case-sensitive.

Next >>

Cancel



### Step 2: Your Security Questions and Answers

\* Indicates Required Field. If you forget your Username or Password, PHR Administrator will ask you these security questions to confirm your identity. Be sure to select questions and answers you will remember.

Security Question #1\*

Security Answer #1\*

Security Question #2\*

Security Answer #2\*

Security Question #3\*

Security Answer #3\*

<< Previous

Next >>

Cancel

[About PHR](#)

[Privacy Policy](#)

[Terms and Conditions](#)

[Contact Us](#)

[FAQ](#)

med © 2013 Indian Health Service. All Rights Reserved. V2.0 Patch 9 Release 1





Step 3: Enter Your Information

\* Indicates Required Field. Some information is optional. But the more you give us, the better we can match your PHR account with your medical record.

Personal Information		Contact Information	
Title	<input type="text" value="----- Select -----"/>	<b>Street Address*</b>	<input type="text" value="Street Address"/>
<b>First Name*</b>	<input type="text" value="First Name"/>	Address Line 2	<input type="text" value="Address Line 2"/>
Middle Name	<input type="text" value="Middle Name"/>	Address Line 3	<input type="text" value="Address Line 3"/>
<b>Last Name*</b>	<input type="text" value="Last Name"/>	<b>City*</b>	<input type="text" value="City"/>
Suffix	<input type="text" value="----- Select -----"/>	<b>State*</b>	<input type="text" value="----- Select -----"/>
Other Name(Alias)	<input type="text" value="Other Name"/>	<b>Zip/Postal Code (11111-1111)*</b>	<input type="text" value="Zip/Postal Code"/>
<b>Gender*</b>	<input checked="" type="radio"/> Male <input type="radio"/> Female	<b>Country*</b>	<input type="text" value="----- Select -----"/>
<b>Date of Birth (mm/dd/yyyy)*</b>	<input type="text" value="Date of Birth"/>	Email	<input type="text" value="Email Address"/>
Marital Status	<input type="text" value="----- Select -----"/>	<b>Email Notification*</b>	<input type="text" value="- Select -"/>
Mother's Maiden Name	<input type="text" value="Mother's Maiden Name"/>	Home Phone (111)111-1111	<input type="text" value="(111)111-1111"/>
		Work Phone	<input type="text" value="(111)111-1111"/>
		Mobile Phone	<input type="text" value="(111)111-1111"/>

<< Previous   Next >>   Cancel



### Final Step: Confirm Your Information

Verify your information below and click the Register button to complete the PHR Registration. If you need to modify any information before submitting, click the edit links in the Account Details or Personal Details sections.

Information entered on this page is for your account only. This information is not transmitted to your official Indian health system medical record. To update your official medical record, contact the appropriate office at your Indian health system medical facility.

#### Account Details

**Username:** Demo\_account

**Password:** \*\*\*\*\*

[Edit Account Details](#)

#### Account Security Questions

**Who is your favorite teacher?:** Einstein

**What is your favorite food?:** Popcorn

**In what city were you born?:** Halloweentown

[Edit Account Security Questions](#)

#### Personal Details

**Full Name:** Demo Patient

**Address:** 516 E Nizhoni Blvd

Gallup, NM 87301

**Country:** United States

**Gender:** Male

**Date of Birth:** 01/02/1974

**Marital Status:**

**Mother's Maiden Name:**

**Email:**

**PHR Email Preference:** No, I do not have email

**Home Phone:**

**Mobile Phone:**

**Work Phone:**

[Edit Personal Details](#)

#### Accept the Privacy Policy and Terms and Conditions

I understand and agree to the [Privacy Policy](#) and [Terms and Conditions](#)

Register

Cancel

Hello pjohnson

[Home](#) | [Sign Out](#)



# Indian Health Service Personal Health Record



Your Application Has Been Sent

## The Next Steps

Before you can see your medical records in PHR, you must verify your identity in person. To do this, please follow the steps below:

- Step 1:** Visit your local Indian Health System facility
- Step 2:** Bring one form of identification with you (see examples below).
- Step 3:** Show identification to the PHR Registration Clerk at the Indian Health System facility.



**Example Forms of Identification:**  
Driver's License  
Tribal Identification Card  
Employment Identification Card/Badge  
Military Identification Card  
Passport

If you have questions about this process, please contact your Indian Health System facility.


[Back to Login Page](#)

PHRADMIN.IHS.GOV



Personal Health Record (PHR) x +

phradmin.ihs.gov/phr-admin-web/login

 **PHR** Personal Health Record [Help](#)

### Administration Login

**Username**


**Password**

**There is no right of privacy in use of this system**  
You are accessing a U.S. Government information system, which includes (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government-authorized use only.


Unauthorized or improper use of this system may result in disciplinary action, as well as civil criminal penalties.

By using this information system, you understand and consent to the following: You have no reasonable expectation of privacy regarding any communications or data transiting or stored on this information system. At any time, and for any lawful Government purpose, the government may monitor, intercept, and search and seize any communication or data transiting or stored on this information.

### What is PHR?

Indian health system  Indian patients can use PHR to view and manage personal, family and community health information. Track medicines, lab results, allergies and more from the privacy of a personal computer.

### Who can use PHR?

Only an Indian health system patient who registers  to use PHR and verifies their identity at an IHS facility can view their records.

### Planned PHR Outage

The PHR is updated on Thursdays between 10pm and 11pm Eastern Time (9-10pm CT, 8-9pm MT, 7-8pm PT). You may not be able to log into your PHR during this time. We apologize for any problem this may cause. Thank you for your patience.  
If you have questions, please contact your healthcare facility.

[About PHR](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#)



Home



Process Application



Manage Patients



Create Reports



Profile

## Welcome to your Personal Health Record (PHR)!

Welcome to the Personal Health Record (PHR) Administration Portal. To administer the PHR, click on the appropriate link above.

The Indian Health Service (IHS) has created the PHR to improve patient health. The PHR encourages patients to talk to their doctors, nurses and other healthcare providers about their health and healthcare. Research shows that increased patient-provider collaboration improves the healthcare that patients receive and positively impacts their health. Your administration of patient and administrative accounts in the PHR is critical to this collaboration. Thanks for making it happen!

If you wish to participate in telling us how to improve the PHR, please submit using the IHS RPMS Feedback page.

[Home](#)[Process Application](#)[Manage Patients](#)[Create Reports](#)[Profile](#)

## Manage Patient Records

### Search for Patient Records

This page enables you to locate a PHR application for a patient to view their Indian health system medical information, and at the same time, to locate matching Indian health system records. Enter in the search box below demographic data from the person and their identification and click the "Search" button.

NOTE: Bold fields are required.

**First Name**

Middle Name

**Last Name**

ZIP/Postal Code

**Date of Birth**

Gender  Male  Female

### Search for Patient Records

This page enables you to locate a PHR application for a patient to view their Indian health system medical information, and at the same time, to locate matching Indian health system records. Enter in the search box below demographic data from the person and their identification and click the "Search" button.

NOTE: Bold fields are required.

First Name  Middle Name

Last Name  ZIP/Postal Code

Date of Birth    Gender  Male  Female

### Search Results

On the left table, select the PHR Account that matches the person and their identification. On the right table, select the Indian health system medical record that matches the PHR Account. Click the person's name to view all data on record for that person. When your search does not find the correct records – in either table – then refine your search data above. Click the "Compare Selected Records" button to double-check that you have selected the correct matching PHR and Indian health system records.

### PHR Account

Name	Birthdate	Username	HRN
Demo, Patient	05/01/1958	patientdemo	

### Indian Health System Medical Record

Name	Match Prob	Birthdate	HRN
DEMO, PATIENT D	27.70	05/01/1958	0000588888
DEMO, PATIENT VICTORIA	24.70	01/05/1971	0000016072
DEMO, PATIENT PAT	24.70	01/05/1950	0000T56422
DEMO, PATIENT EMILIO	24.70	01/05/1967	0000999951
DEMO, PATIENT HILDA	24.70	01/05/1964	0000100048
DEMO, PATIENT SMITH	24.70	01/05/1961	0000999992
DEMO, PATIENT BELL	24.70	05/01/1955	0000111111
DEMO, PATIENT A RICHARSC	24.70	01/05/1960	0000999997
DEMO, PATIENT ADULT MALE	19.70	01/01/1958	0000888888
DEMO, PATIENT ADULT	19.70	01/01/1958	0000T04581
DEMO, PATIENT ALEXANDER	19.70	03/01/1958	0000999912
DEMO, PATIENT GPRA	19.70	01/01/1958	0000999912



+

PHR Account	
Name:	Demo, Patient
HRN:	
Facility:	
Gender:	Male
Date of Birth:	05/01/1958
Street Address:	PO box 204
Address2:	
Address3:	
City:	Hoopaa
State:	CA
Zip/Postal Code:	95546
Country:	United States
Email Address:	
Marital Status:	Single
Mobile Phone:	
Home Phone:	
Work Phone:	
Other Name (Alias):	

Indian Health System Medical Record	
Name:	DEMO, PATIENT D
HRN:	0000588888
Facility:	HOOPA
Gender:	Female
Date of Birth:	05/01/1958
Address1:	PO BOX 204
Address2:	PHYSICAL STREET HERE
Address3:	
City:	HOOPA
State:	CA
Zip:	95546
Country:	
Email:	
Marital Status:	
Mobile Phone:	
Home Phone:	530-625-4111
Work Phone:	
Other Name (Alias):	

Type of Person Verified

Verification Method



## Manage Patients

### Search for PHR Patients

This page enables you to locate a PHR Account and its linked IHS Medical Record so that you can process them. Enter in the search box below PHR account information and click the "Search" button.

NOTE: To search, you must enter information into at least one field that is not ZIP/Postal Code and Gender. Use \* with additional characters to widen your search ("sm\*" finds "Smith" and "\*sm\*" finds Highsmith).

First Name	<input type="text" value="Patient"/>	Middle Name	<input type="text"/>
Last Name	<input type="text" value="Demo"/>	ZIP/Postal Code	<input type="text"/>
Date of Birth	<input type="text" value="05"/> <input type="text" value="01"/> <input type="text" value="1958"/>	Gender	<input type="radio"/> Male <input type="radio"/> Female
PHR Username	<input type="text"/>	HRN	<input type="text"/>

### Search Results

Below are the results of your search. Highlight the "right" PHR Account and click "View Selected Record" to view it and its linked IHS Medical Record. If you do not see the "right" PHR Account, then refine your search.

	Name	Date of Birth	User Name	HRN	Gender	Address
	Demo, Patient	05/01/1958	patientdemo		Male	PO box 204

```

IHS REGISTRATION EDITOR (page 10)
=====
HRN: CHS & DIRECT
=====
Other Patient Data
1. Ethnicity.....: NOT HISPANIC OR LATINO
2. Race.....: AMERICAN INDIAN OR ALASKA NATIVE
3. Primary Language.....: ENGLISH Interpreter required?
   other languages spoken: NAVAJO
4. Preferred Language...: ENGLISH
-----
5. Migrant Worker?.....: NO Type: (upd APR 14,2010)
6. Homeless?.....: NO Type: (upd APR 14,2010)
-----
7. Internet Access.....: YES Where: M, H (upd JAN 2,2024)
8. EMAIL ADDRESS.....:
9. GENERIC HEALTH PERMISSON: YES 10. PREFERRED METHOD:
11. PHR ACCESS: YES (JAN 02, 2024) 12. PHR HANDOUT: YES (JAN 02, 2024)
-----
13. Number in Household...:
14. Total Household Income: /
=====
Last edited by: FRANKLIN,FAWNIA D BOM on Jan 02, 2024
=====
CHANGE which item? (1-14) NONE//: █

```

- Demographics
- Address/Email/Internet
- Tribes and Eligibility Status
- Legal Name
- Preferred/Other Names
- HRN/Record Disposition
- SO/GI
- Emergency Contact
- Next of Kin
- Family Information
- Restricted Health Info
- Death Information
- Notice of Privacy Practices
- PHR Access
- Advance Directives
- Veteran Status
- Legal Documents
- AOB/ROI
- Record Flag
- Notes
- Registration**
- ADT
- Scheduling
- Settings
- Reports

Profile
Insurance
Prior Auth
Benefits Cases
Appointments
Print ▾

**PHR Access**
[Edit](#)

PHR Access
YES on 01-02-2024

PHR Handout
YES on 01-02-2024

**Advance Directives**
[Add](#)

DIRECTIVE	DATE OF ENTRY	TYPE	REASON
No data for Advance Directives			

**Veteran Status**
[Edit](#)

Veteran

**Legal Documents**
[Add](#)

LEGAL DOCUMENT	DOCUMENT NO	DATE ADDED TO FILE	EFFECTIVE DATE	END DATE
GUARDIANSHIP TEMPORARY		03-01-2020	01-01-2020	06-01-2020

[Edit](#) | [Delete](#)

**Assignment of Benefits/Release of Information**
[Add AOB](#) [Add ROI](#)

Assignment of Benefits (AOB)
01/02/2024

[View AOB History](#)

## Detailed Patient Profile

### Profile

Username	patientdemo
Security Question 1	Who is your favorite actor, musician or artist?
Security Answer 1	
Security Question 2	In what city were you born?
Security Answer 2	
Security Question 3	What is your favorite food?
Security Answer 3	

Account Status:	Not Locked
-----------------	------------

Title	
Full Name	Patient Demo
Suffix	
Other Name (Alias)	
Gender	
Date of Birth	
Marital Status	
Mother's Maiden Name	
Address	
Preferred Contact Method	
Email Address	
Direct Address	
Patient Provided HRN	

IHS Recorded HRN(s) (Main facility needs to be selected with any sub-facility)

Facility	Health Record Number	Show Record	
		<input checked="" type="checkbox"/>	

[Unlink Account](#) [Update HRN](#) [Reset Password](#) [Back To Search](#)



## Unlink PHR & IHS Accounts

Confirm that you have selected the "right" account and enter into the text box, "Reason for unlinking the PHR Account from the IHS Medical Record" the reason you are unlinking the selected PHR Account from this IHS Medical Record. Then click the "Unlink" button.

**Type of Person Verified:** Patient  
**Verification Method:** RegistrarKnowledge  
**Verified On:** 09/12/2017

### PHR Account

**Name:** Demo, Patient  
**HRN:**  
**Gender:**  
**Date of Birth:**  
**Street Address:**  
**Address2:**  
**Address3:**  
**City:**  
**State/Province:**  
**Zip/Postal Code:**  
**Country:**  
**Email Address:**  
**Marital Status:**  
**Mobile Phone:**  
**Home Phone:**  
**Work Phone:**  
**Mother's Maiden Name:**  
**Other Name (Alias):**

### Indian Health System Medical Record

**Name:** DEMO, PATIENT D  
**HRN:**  
**Gender:**  
**Date of Birth:**  
**Address1:**  
**Address2:**  
**Address3:**  
**City:**  
**State:**  
**Zip/Postal Code:**  
**Country:**  
**Email:**  
**Marital Status:**  
**Mobile Phone:**  
**Home Phone:**  
**Work Phone:**  
**Mother's Maiden Name:**  
**Other Name (Alias):**

Reason for unlinking the PHR Account from the IHS Medical Record:

Unlink

Back

Cancel

## Detailed Patient Profile

### Profile

Username patientdemo  
Security Question 1  
Security Answer 1  
Security Question 2  
Security Answer 2  
Security Question 3  
Security Answer 3

Account Status: Not Locked

Title  
Full Name Patient Demo  
Suffix  
Other Name (Alias)  
Gender  
Date of Birth  
Marital Status  
Mother's Maiden Name  
Address  
Preferred Contact Method  
Email Address  
Direct Address  
Patient Provided HRN

**Manage Patient Profile (Update Facilities)**

To update the facility list, you will be redirected to the Manage Patient search page. Click the Search button, select the record, and click the View Selected Record button to complete this process.

OK

IHS Recorded HRN(s) (Main facility needs to be selected with any sub-facility)

Facility	Health Record Number	Show Record
		<input checked="" type="checkbox"/>

Unlink Account **Update HRN** Reset Password Back To Search

# ACCESSING PHR



# Indian Health Service Personal Health Record



## PHR Login/Registration



### What is the Personal Health Record?

The Indian Health Service Personal Health Record (PHR) can help you access your health information. You can track medications and lab results, contact your health care provider, and much more - all from the privacy of your personal computer and mobile device.

### Who can use the Personal Health Record?

Any patient within the Indian Health System can register to use the PHR. As part of the registration process, patients must verify their identity at an Indian Health Service, tribal, or urban health care facility.

### When should I use the Personal Health Record?

The PHR is a tool that provides you with timely access to your health information. It is not a substitute for meeting with your health provider. If you are experiencing a medical emergency, call 911 or go immediately to the closest emergency room.

[Register to use PHR](#)

### PHR Login

\* Indicates Required Field.

Username\*

Password\*

[Forgot Username or Password?](#)

### PHR Maintenance

The PHR is updated on Thursdays between 10 pm and 11 pm Eastern Time (9pm-10pm CT, 8pm-9pm MT, 7pm-8pm PT). You may not be able to log into your PHR during this time. We apologize for any problem this may cause. Thank you for your patience. If you have questions, please contact your healthcare facility.



## My Health Records

At login, this page displays your most recent visits in the last 90 days, if any (maximum of five [5] visits).

### Search Visits by Date Range

Select **Visits** and enter a **Start Date** and **End Date** to search the visits within a specific date range.

**Note:** Visit date ranges greater than 1 year, including All Visits, may take several minutes to complete or time out. For best results, please limit all searches to a 90 day maximum date range.

### Looking to Refill a Prescription?

Refills for prescriptions that were initially filled at an IHS facility can be requested by opening the most recent update to the **Outpatient Visit** to the prescribing facility. This is indicated by "<-- Medication Refill" next to the **Facility Name**, below. Note that prescription refills depend on a number of factors, and this does not guarantee that a refill is available at this time.

<b>Visits:</b>	<b>Start Date:</b>	<b>End Date:</b>	
Last 5 (in Date Range) ▾	09/27/2023	12/26/2023	Search Visits

### Outpatient Visits

Facility Name <small>(click link below to view health information)</small>	Visit Date	Last Updated	Download File	Download PDF
<a href="#">Tohatchi Health Center &lt;-- Medication Refill (if available)</a>	12/19/2023	12/20/2023 04:41:35	<a href="#">XML</a>	
<a href="#">Tohatchi Health Center</a>	12/18/2023	12/20/2023 04:41:19	<a href="#">XML</a>	
<a href="#">Fort Defiance Indian Hospital</a>	12/14/2023	12/16/2023 01:54:19	<a href="#">XML</a>	
<a href="#">Fort Defiance Indian Hospital &lt;-- Medication Refill (if available)</a>	11/15/2023	12/20/2023 01:36:10	<a href="#">XML</a>	
<a href="#">Fort Defiance Indian Hospital</a>	11/9/2023	12/20/2023 01:36:03	<a href="#">XML</a>	

### My Account Information

- [My Messages \(0\)](#)
- [View my activity log](#)
- [Update my PHR profile settings](#)
- [Update/Reset my password](#)
- [Manage my Accounts](#)

- Visit Information**
- Appointments List
- Clinical Notes
- Encounters
- Health Issues
- Imaging Results
- Immunizations
- Medications
- Medical Equipment
- My Goals
- My Info
- Procedures
- Test Results
- Vital Signs
- Messaging**
- Email My Data
- My Messages (0)
- Other**
- For More Information
- Download My Data

### Appointments List

#### Clinical Reminders

**BMI** Weight and Body Mass Index are good measures of your health. Your healthy weight and Body Mass Index depend on how tall you are. You are 5 feet and 3 inches tall. We could not find a recent weight in your medical record. You should have your weight rechecked at your next visit. X

**Ask your Provider** Every time you talk to a health care provider, ask these questions: X

1. What is my main problem?
2. What do I need to do?
3. Why is it important for me to do this?

[Download PDF of This Section](#)

#### Upcoming Tests

No Upcoming Tests have been found.

#### Upcoming Appointments

Date and Time	Specialist	Location

#### Local Consults

Date Requested	Specialist	Requesting Provider	Result/Diagnosis	Status

#### Outside Referrals

Date and Time	Specialist	Location	Reason for Referral

#### Additional Instructions

No Additional Instructions have been found.

[About PHR](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#) | [FAQ](#)

med © 2013 Indian Health Service. All Rights Reserved. V2.0 Patch 9 Release 1



**Visit Information**

Appointments List

**Clinical Notes**

Encounters

Health Issues

Imaging Results

Immunizations

Medications

Medical Equipment

My Goals

My Info

Procedures

Test Results

Vital Signs

**Messaging**

Email My Data

My Messages (0)

**Other**

For More Information

Download My Data

Clinical Notes

[Download PDF of This Section](#)

Consult your health care team about specific questions related to your medical record.

Progress Notes

Title	Date
	12/29/2023 15:50:38 MST
	12/29/2023 15:50:38 MST

Consultation Notes

No Consultation Notes available.

History and Physical Notes

No History and Physical Notes available.

**Visit Information**

Appointments List

Clinical Notes

**Encounters**

Health Issues

Imaging Results

Immunizations

Medications

Medical Equipment

My Goals

My Info

Procedures

Test Results

Vital Signs

**Messaging**

Email My Data

My Messages (0)

**Other**

For More Information

Download My Data

Recent Encounters

[Download PDF of This Section](#)

Consult your health care team about specific questions related to your medical record.

Encounter Type	Diagnosis	Provider	Location	Date and Time	Encounter Disposition
				12/29/2023 14:29	[no data]
				12/14/2023 12:00	[no data]
				11/15/2023 14:55	[no data]

- Visit Information**
- Appointments List
- Clinical Notes
- Encounters
- Health Issues
- Imaging Results
- Immunizations
- Medications
- Medical Equipment
- My Goals
- My Info
- Procedures
- Test Results
- Vital Signs
- Messaging**
- Email My Data
- My Messages (0)
- Other**
- For More Information
- Download My Data

[Download PDF of This Section](#)

### My Health Issues

Health issues that have been identified during your visit(s) to this facility are listed below.

For more information about your health issues, click on an issue in the list below and then click on the more info link.

[Active Health Issues](#)   [Inactive Health Issues](#)


Issue	Status	Date	More Info
	active	(not avai	<a href="#">More Info</a>
	active	07/11/2023	<a href="#">More Info</a>
	active	04/17/2023	<a href="#">More Info</a>
	active	04/06/2023	<a href="#">More Info</a>
	active	04/05/2023	<a href="#">More Info</a>
	active	02/17/2023	<a href="#">More Info</a>
	active	01/24/2023	<a href="#">More Info</a>
	active	03/22/2022	<a href="#">More Info</a>

Patient Health Record x Health Information for You: Me: x +

connect.medlineplus.gov/application?mainSearchCriteria.v.cs=2,16.840.1,113883.6,103&mainSearchCriteria.v.c=346.90

An official website of the United States government [Here's how you know](#)

National Library of Medicine



Trusted Health Information for You

1 result found. Español

MedlinePlus Connect found the following health information for your request. Always consult your health care provider about your specific situation.

---

**Migraine**  
National Library of Medicine - MedlinePlus Health Topic

What are migraines? Migraines are a recurring type of headache. They cause moderate to severe pain that is throbbing or pulsing. The pain is often on one side of your head. You may also have other symptoms, such as nausea and weakness. You may be sensitive to light and sound. What causes migraines? Researchers believe that migraine has a genetic cause. There are also a number of factors that can...







<https://medlineplus.gov/migraine.html>

---

MedlinePlus matched the above topic(s) to ICD-9-CM 346.90. ICD-9-CM stands for the International Classification of Diseases, 9th edition.

MedlinePlus Connect links to health information from the National Institutes of Health and other federal government agencies. MedlinePlus Connect also links to health information from non-government Web sites. See our [disclaimers](#) about external links and our [quality guidelines](#).

---

MedlinePlus  Subscribe to RSS  Follow us    Social Media Toolkit 

---

NLM Web Policies Copyright Privacy Accessibility Guidelines for Links Viewers & Players HHS Vulnerability Disclosure For Developers  
National Library of Medicine 8600 Rockville Pike, Bethesda, MD 20894 U.S. Department of Health and Human Services National Institutes of Health

**Visit Information**

Appointments List

Clinical Notes

Encounters

Health Issues

**Imaging Results**

Immunizations

Medications

Medical Equipment

My Goals

My Info

Procedures

Test Results

Vital Signs

**Messaging**

Email My Data

My Messages (0)

**Other**

For More Information

Download My Data

[Download PDF of This Section](#)

**Recent Images**

Imaging results on file at this facility, such as X-Ray, CT, MRI, Ultrasound, and etc.  
For more information about your imaging results, click an image name in the list below.

No Information about recent images has been found

**Visit Information**[Appointments List](#)[Clinical Notes](#)[Encounters](#)[Health Issues](#)[Imaging Results](#)**[Immunizations](#)**[Medications](#)[Medical Equipment](#)[My Goals](#)[My Info](#)[Procedures](#)[Test Results](#)[Vital Signs](#)**Messaging**[Email My Data](#)[My Messages \(0\)](#)**Other**[For More Information](#)[Download My Data](#)**Immunization History**[Download PDF of This Section](#)

The vaccinations you have received at this facility are listed below.

Immunization Record	Date	Status	Additional Info
	01/02/2024	Due	[no data]
	07/01/2023	Due	[no data]
	10/14/2016 15:13 CST	Completed	[no data]
	10/14/2016 15:12 CST	Completed	[no data]
	10/14/2016	Completed	[no data]
	10/08/2012	Completed	[no data]
	10/10/2010	Completed	[no data]
	06/29/2010	Declined	Immunization was not given - Patient rejected immunization
	08/04/2009	Completed	[no data]
	11/03/1997	Due	[no data]
	[no data]	Due	[no data]
	[no data]	Due	[no data]



- Visit Information
  - Appointments List
  - Clinical Notes
  - Encounters
  - Health Issues
  - Imaging Results
  - Immunizations
  - Medications
  - Medical Equipment
  - My Goals
  - My Info
  - Procedures
  - Test Results
  - Vital Signs
- Messaging
  - Email My Data
  - My Messages (0)
- Other
  - For More Information
  - Download My Data

[Download PDF of This Section](#)

## Medications

The information below contains a list of the medications that you are currently taking. Click on the Medication History tab to view a historical record. Click the Request Refill button or use the My Messages page to send a secure message to request a medication refill.

### Medication status definitions:

- Active: Medications you are taking currently.
- Hold: Provider held medication. You should not take it.
- Expired: May need a new prescription if you are still taking.
- Discontinued: This medication was stopped. You should not take it.

### Refill definitions:

- Call Pharmacy: Refill request cannot be submitted from your PHR. Call your pharmacy.
- Request Refill: Refill request can be submitted from your PHR or if disabled, you will be able to request once you are closer to your refill date.
- Pending...: Refill request has been submitted to your pharmacy.
- At Pharmacy: Refill request has been processed through your pharmacy.
- Not Available Yet: Refill request may not be submitted prior to the "Next Refill Available On" date (click on the "+" sign next to the medication name to find this date).

[Active Medications](#)   [Medication History](#)

Click once on a medication from the list below for instructions about how to use that medication (if available). Click again to make the drop box disappear, or click on the more info link for more information, such as possible side effects.

Medication Name ▲	Prescription Number ⇅	Dose ⇅	Refills Remaining ⇅	Medication Status ▲	Refill Status ⇅	More Information ⇅
+			2 refills remaining	active	Not Available Yet	<a href="#">More Info</a>
+			1 refill remaining	active	<a href="#">Request Refill</a>	<a href="#">More Info</a>
+			4 refills remaining	active	<a href="#">Request Refill</a>	<a href="#">More Info</a>
+			5 refills remaining	active	<a href="#">Request Refill</a>	<a href="#">More Info</a>
+			5 refills remaining	active	At Pharmacy	<a href="#">More Info</a>

[About PHR](#) | 
 [Privacy Policy](#) | 
 [Terms and Conditions](#) | 
 [Contact Us](#) | 
 [FAQ](#)

med © 2013 Indian Health Service. All Rights Reserved. V2.0 Patch 9 Release 1

**Visit Information**

Appointments List

Clinical Notes

Encounters

Health Issues

Imaging Results

Immunizations

**Medications**

Medical Equipment

My Goals

My Info

Procedures

Test Results

Vital Signs

**Messaging**

Email My Data

My Messages (0)

**Other**

For More Information

Download My Data

[Download PDF of This Section](#)**Medications**

The information below contains a list of the medications that you are currently taking. Click on the Medication History tab to view a historical record. Click the Request Refill button or use the My Messages page to send a secure message to request a medication refill.

**Medication status definitions:**

Active: Medications you are taking currently.

Hold: Provider held medication. You should not take it.

Expired: May need a new prescription if you are still taking.

Discontinued: This medication was stopped. You should not take it.

[Active Medications](#)[Medication History](#)

Click once on a medication from the list below for instructions about how to use that medication (if available). Click again to make the drop box disappear, or click on the more info link for more information, such as possible side effects.

Medication Name ▲	Prescription Number ◆	Dose ◆	Refills Remaining ◆	Medication Status ▲	More Information ◆
[Redacted] +			2 refills remaining	active	<a href="#">More Info</a>
[Redacted] +			1 refill remaining	active	<a href="#">More Info</a>
[Redacted] +			4 refills remaining	active	<a href="#">More Info</a>
[Redacted] +			5 refills remaining	active	<a href="#">More Info</a>
[Redacted] +			5 refills remaining	active	<a href="#">More Info</a>

[About PHR](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#) | [FAQ](#)

med © 2013 Indian Health Service. All Rights Reserved. V2.0 Patch 9 Release 1

[Active Medications](#)

[Medication History](#)

Click once on a medication from the list below for instructions about how to use that medication (if available). Click again to make the drop box disappear, or click on the more info link for more information, such as possible side effects.

Medication Name	Prescription Number	Dose	Refills Remaining	Medication Status	More Information
MELATONIN 5MG TAB		[no data]	5 refills remaining	active	<a href="#">More Info</a>

TAKE ONE (1) TABLET BY MOUTH AT BEDTIME IF NEEDED 60 MINUTES BEFORE BEDTIME  
Last Filled On:06/01/2023  
Next Refill Available On: 06/26/2023  
Refills Available Until:06/01/2024  
Days Supply: 30



1 result found.

[Español](#)

MedlinePlus Connect found the following health information for your request. Always consult your health care provider about your specific situation.

### Melatonin

National Library of Medicine - Natural Medicines Comprehensive Database

What is it? Melatonin is a hormone made in the body. It regulates night and day cycles or sleep-wake cycles. Melatonin in supplements is usually made in a lab. Darkness triggers the body to make more melatonin, which signals the body to sleep. Light decreases melatonin production and signals the body to be awake. Some people who have trouble sleeping have low levels of melatonin. It's thought that...

<https://medlineplus.gov/druginfo/natural/940.html>

- Visit Information**
- Appointments List
- Clinical Notes
- Encounters
- Health Issues
- Imaging Results
- Immunizations
- Medications
- Medical Equipment**
- My Goals
- My Info
- Procedures
- Test Results
- Vital Signs
- Messaging**
- Email My Data
- My Messages (0)
- Other**
- For More Information
- Download My Data

Medical Equipment History (Implantable Devices)

[Download PDF of This Section](#)

List of medical equipment or implantable devices you have received are listed below.

No Information about Medical Equipment has been found



- Visit Information
  - Appointments List
  - Clinical Notes
  - Encounters
  - Health Issues
  - Imaging Results
  - Immunizations
  - Medications
  - Medical Equipment
  - My Goals**
  - My Info
  - Procedures
  - Test Results
  - Vital Signs
- Messaging
  - Email My Data
  - My Messages (0)
- Other
  - For More Information
  - Download My Data

## Goals

[Download PDF of This Section](#)

Goals you have set with your healthcare team at this facility.

No Information about My Goals has been found

### Visit Information

Appointments List

Clinical Notes

Encounters

Health Issues

Imaging Results

Immunizations

Medications

Medical Equipment

My Goals

My Info

Procedures

Test Results

Vital Signs

### Messaging

Email My Data

My Messages (0)

### Other

For More Information

Download My Data

[Download PDF of This Section](#)

The information on this page is from your IHS medical record at this facility. You can change some information, such as your address and phone number, anytime at patient registration. Changes to your medical record (medications, health issues, allergies, tests results, and etc.) must be made by your health care team. To correct information in your IHS medical record, fill out the top part of the [Request for Correction/Amendment of Protected Health Information \(PHI\)](#) form, sign and date the form in black ink, and take the form to your medical records department. Note that any changes you request will only be made to your record at this facility and not to any other facilities where you may receive medical care.

### My Information

#### Personal Information

**Name:**

**Other Names:**

**Birthday:**

**Age:**

**Race:**

**Ethnicity:**

**Preferred Language:**

**Sex at Birth:**

**Sexual Orientation:**

**Gender Identity:**

#### Contact Information

**Current Address:**

**Previous Addresses:**

**Preferred Email:**

**Health Record Email:**

**Home Phone:**

**Mobile Phone:**

**Work Phone:**

**Preferred Method of Contact:**

### Smoking Status

#### Current Smoking Status

Never smoked tobacco

Start Date: 07/11/2023

#### Historical Smoking Status

Start Date: (not available)

End Date: (not available)

### TOBACCO USE AND CESSATION

Talk to your health care provider or smoking cessation program about ways that you can quit using tobacco. For additional support, call your tobacco quit line at 1-800-784-8669.



Allergies

Substance	Reaction	Severity	Status
		[no data]	Active
		[no data]	Active

Activities of Daily Living

Assessment	Date	Status
	04/05/2023	Active

My Care Team

Care Team Type	Name	NPI ID	Address	Phone#

My Visit Facility Information

My Reason for Visit Referral

My Visit Date

My Document Creation Date

My Document Organization Information

Organization id :  
Document id :

[About PHR](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#) | [FAQ](#)

med © 2013 Indian Health Service. All Rights Reserved. V2.0 Patch 9 Release 1

**Visit Information**

Appointments List

Clinical Notes

Encounters

Health Issues

Imaging Results

Immunizations

Medications

Medical Equipment

My Goals

My Info

**Procedures**

Test Results

Vital Signs

**Messaging**

Email My Data

My Messages (0)

**Other**

For More Information

Download My Data

Recent Procedures

[Download PDF of This Section](#)

Procedure	Date	Status
	02/09/2023	completed
	08/08/2016	completed
	08/08/2016	completed
	01/23/2012	completed

Procedure Notes

No Information about Procedure Notes has been found

**Visit Information**

Appointments List

Clinical Notes

Encounters

Health Issues

Imaging Results

Immunizations

Medications

Medical Equipment

My Goals

My Info

Procedures

**Test Results**

Vital Signs

**Messaging**

Email My Data

My Messages (0)

**Other**

For More Information

Download My Data

[Download PDF of This Section](#)

**Test Results**

This page contains the list of your most recent lab results. Select any drop-down list from the column to filter the results. The Lab Panel/Group column shows individual test results (such as SARS-COVID) and panel groupings, such as CBC. You can print the entire selection of test results or a filtered list. The Print Section in the upper right of the page will print the test results you are displaying on the screen.

Column Name:  Keyword:

Lab Panel/Group	Test Name	Result	Location	Date and Time
		+	FORT DEFIANCE INDIAN HOSPITAL	07/11/2023 15:45:30
		+	FORT DEFIANCE INDIAN HOSPITAL	07/11/2023 15:45:30
		+	[no data]	06/01/2023 17:52:22
		+	[no data]	06/01/2023 17:52:22
		+	[no data]	06/01/2023 17:52:22
		+	[no data]	06/01/2023 17:52:22
		+	[no data]	06/01/2023 17:11:08
		+	[no data]	06/01/2023 16:55:29
		+	[no data]	06/01/2023 16:55:29
		+	[no data]	06/01/2023 16:55:29
		+	[no data]	06/01/2023 16:55:29
		+	[no data]	06/01/2023 16:55:29
		+	[no data]	06/01/2023 16:55:29

[About PHR](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#) | [FAQ](#)

med © 2013 Indian Health Service. All Rights Reserved. V2.0 Patch 9 Release 1

- Visit Information
  - Appointments List
  - Clinical Notes
  - Encounters
  - Health Issues
  - Imaging Results
  - Immunizations
  - Medications
  - Medical Equipment
  - My Goals
  - My Info
  - Procedures
  - Test Results
  - Vital Signs
- Messaging
  - Email My Data
  - My Messages (0)
- Other
  - For More Information
  - Download My Data

### Vital Signs and Measurements

[Download PDF of This Section](#)

This page shows important information about your health checked at your recent provider visits including Vital Signs (temperature, heart rate, respiratory rate, oxygen levels) and Body Measurements (height, weight, and calculated body mass index).  
 To view vital signs taken on a specific date, first select Date in the Column Name search box and then enter the desired date in the Keyword search box in the following format: mm/dd/yyyy. Then click the Search button.

Column Name:  Keyword:

Vital Category	Vital Name	Result	Date
Body Measurements	BMI (Body Mass Index)		09/29/2023 16:33
Body Measurements	Body Weight		09/29/2023 16:33
Body Measurements	Height		09/29/2023 16:33
Oxygen Readings	Oxygen saturation in Arterial blood by Pulse oximetry		09/29/2023 16:33
Vitals	Blood Pressure (Systolic/Diastolic)		09/29/2023 16:33
Vitals	Body Temperature		09/29/2023 16:33
Vitals	Heart Rate		09/29/2023 16:33
Vitals	Respiratory Rate		09/29/2023 16:33
Body Measurements	BMI (Body Mass Index)		07/11/2023 15:42
Body Measurements	Body Weight		07/11/2023 15:42
Oxygen Readings	Oxygen saturation in Arterial blood by Pulse oximetry		07/11/2023 15:42
Vitals	Blood Pressure (Systolic/Diastolic)		07/11/2023 15:42
Vitals	Body Temperature		07/11/2023 15:42
Vitals	Heart Rate		07/11/2023 15:42
Vitals	Respiratory Rate		07/11/2023 15:42
Body Measurements	BMI (Body Mass Index)		06/01/2023 15:01
Vitals	Respiratory Rate		06/01/2023 15:01
Body Measurements	Height		04/05/2023 09:20
Body Measurements	Height		03/06/2023 13:17

FORGOT USERNAME OR PASSWORD



## PHR Login/Registration



### What is the Personal Health Record?

The Indian Health Service Personal Health Record (PHR) can help you access your health information. You can track medications and lab results, contact your health care provider, and much more - all from the privacy of your personal computer and mobile device.

### Who can use the Personal Health Record?

Any patient within the Indian Health System can register to use the PHR. As part of the registration process, patients must verify their identity at an Indian Health Service, tribal, or urban health care facility.

### When should I use the Personal Health Record?

The PHR is a tool that provides you with timely access to your health information. It is not a substitute for meeting with your health provider. If you are experiencing a medical emergency, call 911 or go immediately to the closest emergency room.

[Register to use PHR](#)

### PHR Login

\* Indicates Required Field.

Username\*

Password\*

[Forgot Username or Password?](#)

### PHR Maintenance

The PHR is updated on Thursdays between 10 pm and 11 pm Eastern Time (9pm-10pm CT, 8pm-9pm MT, 7pm-8pm PT). You may not be able to log into your PHR during this time. We apologize for any problem this may cause. Thank you for your patience. If you have questions, please contact your healthcare facility.



# PHR - Forgot Username / Password

Please use one of following links to recover username or password:

[- Forgot Username?](#)

[- Forgot Password?](#)

## PHR - Forgot Username Recovery

\* Indicates Required Field.

<b>First Name*</b>	<input type="text" value="First Name"/>
<b>Last Name*</b>	<input type="text" value="Last Name"/>
<b>Date of Birth*</b>	<input type="text" value="mm/dd/yyyy"/>

## PHR - Forgot Username Recovery

Based upon the provided criteria, following is the recovered phr username:

## Reset Password - Provide Your Username

\* Indicates Required Field.

<b>Username*</b>	<input type="text" value="User Name"/>
------------------	--

## Reset Password - Enter your email address

If the email address matches what we have on file, you will get a temporary password to that email. Please check your spam folder if you have trouble finding it. If you cant remember or find the temporary password email please contact your facility.

<b>Email Address*</b>	<input type="text" value="Email Address"/>
-----------------------	--



## My Health Records

At login, this page displays your most recent visits in the last 90 days, if any (maximum of five [5] visits).

### Search Visits by Date Range

Select **Visits** and enter a **Start Date** and **End Date** to search the visits within a specific date range.

**Note:** Visit date ranges greater than 1 year, including All Visits, may take several minutes to complete or time out. For best results, please limit all searches to a 90 day maximum date range.

### Looking to Refill a Prescription?

Refills for prescriptions that were initially filled at an IHS facility can be requested by opening the most recent update to the **Outpatient Visit** to the prescribing facility. This is indicated by "<--- Medication Refill" next to the **Facility Name**, below. Note that prescription refills depend on a number of factors, and this does not guarantee that a refill is available at this time.

Visits: 
 Start Date: 
 End Date:

### Outpatient Visits

Facility Name (click link below to view health information)	Visit Date	Last Updated	Download File	Download PDF
<a href="#">Fort Defiance Indian Hospital &lt;--- Medication Refill (if available)</a>	12/29/2023	01/3/2024 02:06:21	<a href="#">XML</a>	
<a href="#">Tohatchi Health Center</a>	12/28/2023	12/30/2023 01:26:49	<a href="#">XML</a>	
<a href="#">Tohatchi Health Center &lt;--- Medication Refill (if available)</a>	12/19/2023	01/3/2024 02:12:03	<a href="#">XML</a>	
<a href="#">Tohatchi Health Center</a>	12/18/2023	12/20/2023 04:41:19	<a href="#">XML</a>	
<a href="#">Fort Defiance Indian Hospital</a>	12/14/2023	12/27/2023 00:45:33	<a href="#">XML</a>	

## My Account Information

- [My Messages \(0\)](#)
- [View my activity log](#)
- [Update my PHR profile settings](#)
- [Update/Reset my password](#)
- [Manage my Accounts](#)



### Reset Password - Enter Your New Password

\* Indicates Required Field.

**Current Password\***

Current Password

**New Password\***

Password

**Confirm Password\***

Confirm Password

Your password must:

- be 8-15 characters long
- have at least one capital letter and lower case letter
- have at least one number
- have at least one special character (eg. \$,!,#)
- NOT contain spaces
- NOT be the same as username
- Prohibits password reuse for at least previous six passwords

NOTICE: Your password is case-sensitive.

Reset

Cancel

[About PHR](#)

[My PHR Settings](#)

[Privacy Policy](#)

[Terms and Conditions](#)

[Contact Us](#)

[FAQ](#)

med © 2013 Indian Health Service. All Rights Reserved. V2.0 Patch 9 Release 1


### Manage Patients

**Search for PHR Patients**  
This page enables you to locate a PHR Account and its linked IHS Medical Record so that you can process them. Enter in the search box below PHR account information and click the "Search" button.

NOTE: To search, you must enter information into at least one field that is not ZIP/Postal Code and Gender. Use \* with additional characters to widen your search ("sm\*" finds "Smith" and "\*sm\*" finds Highsmith).

First Name	<input type="text" value="PATIENT"/>	Middle Name	<input type="text"/>
Last Name	<input type="text" value="DEMO"/>	ZIP/Postal Code	<input type="text"/>
Date of Birth	<input type="text" value="05"/> <input type="text" value="01"/> <input type="text" value="1958"/>	Gender	<input type="radio"/> Male <input type="radio"/> Female
PHR Username	<input type="text"/>	HRN	<input type="text"/>
<input type="button" value="Search"/>		<input type="button" value="Clear"/>	

**Search Results**  
Below are the results of your search. Highlight the "right" PHR Account and click "View Selected Record" to view it and its linked IHS Medical Record. If you do not see the "right" PHR Account, then refine your search.

Name	Date of Birth	User Name	HRN	Gender	Address
 Demo, Patient	05/01/1958	patientdemo		Male	PO box 204



### Detailed Patient Profile

#### Profile

Username	patientdemo
Security Question 1	Who is your favorite actor, musician or artist?
Security Answer 1	
Security Question 2	In what city were you born?
Security Answer 2	
Security Question 3	What is your favorite food?
Security Answer 3	

Account Status: Not Locked

Title	
Full Name	Patient Demo
Suffix	
Other Name (Alias)	
Gender	
Date of Birth	
Marital Status	
Mother's Maiden Name	
Address	
Preferred Contact Method	
Email Address	
Direct Address	
Patient Provided HRN	

IHS Recorded HRN(s) (Main facility needs to be selected with any sub-facility)

Facility	Health Record Number	Show Record
		<input checked="" type="checkbox"/>

Unlink Account | Update HRN | **Reset Password** | Back To Search



## Reset Password for Patient Account

Name	Patient Demo
User Name	patientdemo

### Reset Password

**New Password**

- Your password must:**
- be 8-15 characters long
  - have at least one capital letter and lower case letter
  - have at least one number
  - have at least one special character (eg. \$,!,#)
  - NOT contain spaces
  - NOT be the same as username
- NOTICE: Your password is case-sensitive.

**Confirm New Password**

Choose a password you can remember.

Save

Back

Cancel

# MANAGING PHR ACCOUNT(S)





### My Health Records

At login, this page displays your most recent visits in the last 90 days, if any (maximum of five [5] visits).

### Search Visits by Date Range

Select **Visits** and enter a **Start Date** and **End Date** to search the visits within a specific date range.

**Note:** Visit date ranges greater than 1 year, including All Visits, may take several minutes to complete or time out. For best results, please limit all searches to a 90 day maximum date range.

### Looking to Refill a Prescription?

Refills for prescriptions that were initially filled at an IHS facility can be requested by opening the most recent update to the **Outpatient Visit** to the prescribing facility. This is indicated by "<-- Medication Refill" next to the **Facility Name**, below. Note that prescription refills depend on a number of factors, and this does not guarantee that a refill is available at this time.

Visits: 
 Start Date: 
 End Date:

### Outpatient Visits

Facility Name (click link below to view health information)	Visit Date	Last Updated	Download File	Download PDF
<a href="#">Fort Defiance Indian Hospital &lt;-- Medication Refill (if available)</a>	12/29/2023	01/3/2024 02:06:21	<a href="#">XML</a>	
<a href="#">Tohatchi Health Center</a>	12/28/2023	12/30/2023 01:26:49	<a href="#">XML</a>	
<a href="#">Tohatchi Health Center &lt;-- Medication Refill (if available)</a>	12/19/2023	01/3/2024 02:12:03	<a href="#">XML</a>	
<a href="#">Tohatchi Health Center</a>	12/18/2023	12/20/2023 04:41:19	<a href="#">XML</a>	
<a href="#">Fort Defiance Indian Hospital</a>	12/14/2023	12/27/2023 00:45:33	<a href="#">XML</a>	

### My Account Information

- [My Messages \(0\)](#)
- [View my activity log](#)
- [Update my PHR profile settings](#)
- [Update/Reset my password](#)
- [Manage my Accounts](#)



## My Accounts

### My Personal Health Record (PHR)

Click My Account to view your personal health information.

[My Account](#)

### PHR Accounts I Can View

You have been granted access to view the following account(s). Click on a name to view that person's health information.

No one has granted you access to view their PHR.

### Manage Access to My Personal Health Record

To add, change, or remove an individual's access to view your personal health information, click Add/Update Account Access.

[Add/Update Account Access](#)

Hello ,

[Home](#) [My Accounts](#) [Help](#) [Sign Out](#)



## Indian Health Service Personal Health Record



### Manage Access to My Personal Health Record (PHR)

The table below shows the people who can view your personal health information. If no one is listed, you have not given anyone access. Click the Add Access button to give people access to your personal health information.

If you have given someone access, you can do one of the following:  
Click on the Update Access icon to change the type of information they can see.  
Click on the Delete Access icon to remove their access to your personal health information.

PHR User Name	Name	Type of Access	Update Access	Delete Access
You have not granted anyone access to view your personal health information.				

[Add Access](#)

[<< My Accounts](#)

[About PHR](#) | [My PHR Settings](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#) | [FAQ](#)

med © 2013 Indian Health Service. All Rights Reserved. V2.0 Patch 9 Release 1



Indian Health Service

Personal Health Record



### Add Access to Your Personal Health Record (PHR)

To grant others access to your PHR, complete the form below and click the Verify User Name button to continue.

Giving others access will allow them to view all or part of your personal health information.

\* Indicates Required Field.

**PHR User Name\***

**User First Name\***

**User Last Name\***

Verify User Name >>

Cancel

[About PHR](#)

| [My PHR Settings](#)

| [Privacy Policy](#)

| [Terms and Conditions](#)

| [Contact Us](#)

| [FAQ](#)

med © 2013 Indian Health Service. All Rights Reserved. V2.0 Patch 9 Release 1



## My Health Records

At login, this page displays your most recent visits in the last 90 days, if any (maximum of five [5] visits).

### Search Visits by Date Range

Select **Visits** and enter a **Start Date** and **End Date** to search the visits within a specific date range.

**Note:** Visit date ranges greater than 1 year, including All Visits, may take several minutes to complete or time out. For best results, please limit all searches to a 90 day maximum date range.

### Looking to Refill a Prescription?

Refills for prescriptions that were initially filled at an IHS facility can be requested by opening the most recent update to the **Outpatient Visit** to the prescribing facility. This is indicated by "<-- Medication Refill" next to the **Facility Name**, below. Note that prescription refills depend on a number of factors, and this does not guarantee that a refill is available at this time.

Visits: 
 Start Date: 
 End Date:

### Outpatient Visits

Facility Name (click link below to view health information)	Visit Date	Last Updated	Download File	Download PDF
<a href="#">Fort Defiance Indian Hospital &lt;-- Medication Refill (if available)</a>	12/29/2023	01/3/2024 02:06:21	<a href="#">XML</a>	
<a href="#">Tohatchi Health Center</a>	12/28/2023	12/30/2023 01:26:49	<a href="#">XML</a>	
<a href="#">Tohatchi Health Center &lt;-- Medication Refill (if available)</a>	12/19/2023	01/3/2024 02:12:03	<a href="#">XML</a>	
<a href="#">Tohatchi Health Center</a>	12/18/2023	12/20/2023 04:41:19	<a href="#">XML</a>	
<a href="#">Fort Defiance Indian Hospital</a>	12/14/2023	12/27/2023 00:45:33	<a href="#">XML</a>	

### My Account Information

[My Messages \(0\)](#)

[View my activity log](#)

[Update my PHR profile settings](#)

[Update/Reset my password](#)

[Manage my Accounts](#)



### Update Personal Profile

Information entered on this page is for your account only. It is not transmitted to your official Indian health system medical record. To update your official medical record, contact the appropriate office at your Indian health system medical facility.

#### Account Details

**Username:**  
**Password:** \*\*\*\*\*

[Update/Reset My Password](#)

#### Account Security Questions

**In what city were you born?:**  
**What is your mother's middle name?:**  
**What town was your father born in?:**

[Edit Account Security Questions](#)

#### Profile Picture



[Edit/Remove Profile Picture](#)

#### Personal Details

**Full Name:**  
**Address:**  
  
**Country:**  
**Gender:**  
**Date of Birth:**  
**Marital Status:**  
**Mother's Maiden Name:**  
**Email:**  
**PHR Email Preference:**

**Home Phone:**  
**Mobile Phone:**  
**Work Phone:**

[Edit Personal Details](#)



## My Health Records

At login, this page displays your most recent visits in the last 90 days, if any (maximum of five [5] visits).

### Search Visits by Date Range

Select **Visits** and enter a **Start Date** and **End Date** to search the visits within a specific date range.

**Note:** Visit date ranges greater than 1 year, including All Visits, may take several minutes to complete or time out. For best results, please limit all searches to a 90 day maximum date range.

### Looking to Refill a Prescription?

Refills for prescriptions that were initially filled at an IHS facility can be requested by opening the most recent update to the **Outpatient Visit** to the prescribing facility. This is indicated by "<-- Medication Refill" next to the **Facility Name**, below. Note that prescription refills depend on a number of factors, and this does not guarantee that a refill is available at this time.

Visits: 
 Start Date: 
 End Date:

### Outpatient Visits

Facility Name (click link below to view health information)	Visit Date	Last Updated	Download File	Download PDF
<a href="#">Fort Defiance Indian Hospital &lt;-- Medication Refill (if available)</a>	12/29/2023	01/3/2024 02:06:21	<a href="#">XML</a>	
<a href="#">Tohatchi Health Center</a>	12/28/2023	12/30/2023 01:26:49	<a href="#">XML</a>	
<a href="#">Tohatchi Health Center &lt;-- Medication Refill (if available)</a>	12/19/2023	01/3/2024 02:12:03	<a href="#">XML</a>	
<a href="#">Tohatchi Health Center</a>	12/18/2023	12/20/2023 04:41:19	<a href="#">XML</a>	
<a href="#">Fort Defiance Indian Hospital</a>	12/14/2023	12/27/2023 00:45:33	<a href="#">XML</a>	

### My Account Information

[My Messages \(0\)](#)

[View my activity log](#)

[Update my PHR profile settings](#)




[Update/Reset my password](#)

[Manage my Accounts](#)



## Search Your Activities

Select Start date and End date, enter Activity Type, and click Search

Start: (mm/dd/yyyy) 12/26/2023  End: (mm/dd/yyyy) 01/03/2024   My messaging activities Activity Type: ---Activity type--- 

[Visit information from 12/26/2023 to 01/03/2024](#)

Download Report ( [PDF](#) | [XLS](#) )

Activity Date	Activity
12/27/2023 03:51:14 PM	User: logs into the PHR system.
12/27/2023 03:51:32 PM	User: selects the Tohatchi Health Center : 2.16.840.1.113883.3.454.1.8042.1.16649699123058355 CCDA document.
12/27/2023 03:52:10 PM	User: opens the Clinical Notes section of the 2.16.840.1.113883.3.454.1.8042.1.16649699123058355 CCDA document
12/27/2023 03:53:00 PM	User: opens the Encounters section of the 2.16.840.1.113883.3.454.1.8042.1.16649699123058355 CCDA document
12/27/2023 03:54:46 PM	User: opens the Health Issues section of the 2.16.840.1.113883.3.454.1.8042.1.16649699123058355 CCDA document
12/27/2023 03:55:00 PM	User: opens the Imaging Results section of the 2.16.840.1.113883.3.454.1.8042.1.16649699123058355 CCDA document
12/27/2023 03:55:03 PM	User: opens the Immunizations section of the 2.16.840.1.113883.3.454.1.8042.1.16649699123058355 CCDA document
12/27/2023 03:55:31 PM	User: opens the Medications section of the 2.16.840.1.113883.3.454.1.8042.1.16649699123058355 CCDA document
12/27/2023 03:55:33 PM	User: opens the Medical Equipment section of the 2.16.840.1.113883.3.454.1.8042.1.16649699123058355 CCDA document
12/27/2023 03:56:12 PM	User: opens the My Goals section of the 2.16.840.1.113883.3.454.1.8042.1.16649699123058355 CCDA document

Rows 1-10 of 81

< 1 2 3 4 5 > Rows ▲

[About PHR](#) | [My PHR Settings](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#) | [FAQ](#)

med © 2013 Indian Health Service. All Rights Reserved. V2.0 Patch 9 Release 1

# DIRECT MESSAGING



## My Health Records

At login, this page displays your most recent visits in the last 90 days, if any (maximum of five [5] visits).

### Search Visits by Date Range

Select **Visits** and enter a **Start Date** and **End Date** to search the visits within a specific date range.

**Note:** Visit date ranges greater than 1 year, including All Visits, may take several minutes to complete or time out. For best results, please limit all searches to a 90 day maximum date range.

### Looking to Refill a Prescription?

Refills for prescriptions that were initially filled at an IHS facility can be requested by opening the most recent update to the **Outpatient Visit** to the prescribing facility. This is indicated by "<-- Medication Refill" next to the **Facility Name**, below. Note that prescription refills depend on a number of factors, and this does not guarantee that a refill is available at this time.

**Visits:** 
**Start Date:** 
**End Date:**

### Outpatient Visits

Facility Name (click link below to view health information)	Visit Date	Last Updated	Download File	Download PDF
<a href="#">Fort Defiance Indian Hospital &lt;-- Medication Refill (if available)</a>	12/29/2023	12/30/2023 00:31:58	<a href="#">XML</a>	
<a href="#">Tohatchi Health Center &lt;-- Medication Refill (if available)</a>	12/28/2023	12/30/2023 01:26:49	<a href="#">XML</a>	
<a href="#">Tohatchi Health Center</a>	12/19/2023	12/29/2023 02:39:22	<a href="#">XML</a>	
<a href="#">Tohatchi Health Center</a>	12/18/2023	12/20/2023 04:41:19	<a href="#">XML</a>	
<a href="#">Fort Defiance Indian Hospital</a>	12/14/2023	12/27/2023 00:45:33	<a href="#">XML</a>	

### My Account Information

[My Messages \(0\)](#)

[View my activity log](#)

[Update my PHR profile settings](#)

[Update/Reset my password](#)

[Manage my Accounts](#)

Patient Health Record - My Hea x IHS SecureMessage WebMail x +

webmail.directihs.net/intouch2/PatientLoginService?uuid=60eb49f6-3630-45be-82f8-b697b9b02a5a&logout=1

**Secure Messages** Send a secure email message to your health care team

Welcome Fawnia Franklin | Logout | Preferences | Help

Email

Inbox

Drafts

Sent

Deleted

Junk

**Inbox** Refresh Delete **Compose** Reply Reply All

<input type="checkbox"/>	From	Subject	Date	Size
--------------------------	------	---------	------	------

0 - 0 / 0

Accessibility | DIRECT Privacy Policy | IHS Web Privacy Policy | Freedom of Information Act (FOIA) | Contact Information | Download Adobe Reader

Indian Health Service (HQ), 5600 Fishers Lane, Rockville, MD 20857

Folder Actions

Email

Inbox

Drafts

Sent

Deleted

Junk

COMPOSE EMAIL

Send Email Attach File Save As Draft Options Cancel

To: [Dropdown]

Subject: [Dropdown]

Rich text editor toolbar: Bold, Italic, Underline, Font size, Bulleted list, Numbered list, Indent, Outdent, Link, Unlink, Text color, Background color, Undo, Redo, HTML

Large empty text area for composing the email body.

Folder Actions

**Visit Information**

Appointments List

Clinical Notes

Encounters

Health Issues

Imaging Results

Immunizations

Medications

Medical Equipment

My Goals

My Info

Procedures

Test Results

Vital Signs

**Messaging**

Email My Data

My Messages (0)

**Other**

For More Information

Download My Data

You can send an email message to your health care team. Your email message will be delivered to [fdihb@fdihb.directihs.net](mailto:fdihb@fdihb.directihs.net). [fdihb@fdihb.directihs.net](mailto:fdihb@fdihb.directihs.net) may share your message with your health care team. This e-mail should only be used for health information. Messages may be added to your medical record. Do not use e-mail for emergencies. If you are having an emergency, call 911

The screenshot displays the 'Secure Messages' web application interface. At the top, there is a header with the 'Secure Messages' logo and the tagline 'Send a secure email message to your health care team'. To the right of the header are links for 'Welcome', 'Preferences', and 'Help'. Below the header is a navigation bar with an 'Email' button. The main content area is divided into two sections. The top section is the 'Inbox', which contains a table with columns for 'From', 'Subject', 'Date', and 'Size'. The table is currently empty. To the right of the 'Inbox' table are several action buttons: 'Refresh', 'Delete', 'Compose' (highlighted with a blue box), 'Reply', and 'Reply All'. The bottom section of the main content area is a large, empty rectangular box. At the bottom of the interface, there is a footer with links for 'Accessibility', 'DIRECT Privacy Policy', 'IHS Web Privacy Policy', 'Freedom of Information Act (FOIA)', 'Contact Information', and 'Download Adobe Reader'. Below these links is the text 'Indian Health Service (HQ), 5600 Fishers Lane, Rockville, MD 20857'. On the left side of the main content area, there is a 'Folder Actions' button.

**Visit Information**

Appointments List

Clinical Notes

Encounters

Health Issues

Imaging Results

Immunizations

Medications

Medical Equipment

My Goals

My Info

Procedures

Test Results

Vital Signs

**Messaging**

Email My Data

**My Messages (0)**

**Other**

For More Information

Download My Data

You can send an email message to your health care team. Your email message will be delivered to [fdihb@fdihb.directihs.net](mailto:fdihb@fdihb.directihs.net). [fdihb@fdihb.directihs.net](mailto:fdihb@fdihb.directihs.net) may share your message with your health care team. This e-mail should only be used for health information. Messages may be added to your medical record. Do not use e-mail for emergencies. If you are having an emergency, call 911

The screenshot shows the 'Secure Messages' web interface. At the top, there is a navigation bar with 'Welcome', 'Preferences', and 'Help' links. Below this is a header with the 'Secure Messages' logo and a sub-header 'Email'. The main content area is titled 'COMPOSE EMAIL' and contains a form with the following fields:

- To:**
- Subject:**  - FAWNIA FRANKLIN, DOB: 11/03/1978, DFN: '105992

Below the subject field is a rich text editor with a toolbar containing icons for Bold (B), Italic (I), Underline (U), Font size, Bulleted list, Numbered list, Indent, Outdent, Link, Unlink, Text color, Background color, and HTML. The text area below the toolbar is empty.

At the bottom left of the interface, there is a 'Folder Actions' button.



**Visit Information**

Appointments List

Clinical Notes

Encounters

Health Issues

Imaging Results

Immunizations

Medications

Medical Equipment

My Goals

My Info

Procedures

Test Results

Vital Signs

**Messaging**

Email My Data

My Messages (0)

**Other**

For More Information

Download My Data

Email My Data

Select whether you want to send to an IHS Provider (Secure) and select them from the drop-down or an Outside Email (Unsecure) and enter their email address, enter the Email Subject, a short message, and press Send. Copies of the CCDA in PDF and XML format will be attached to the email.

**IMPORTANT:** Do not send emergency or urgent messages through the PHR. If you are experiencing an emergency, call 911.

**Email Type:**

To IHS Provider (Secure):

**To:**

**Subject:**

**Message:**

**Attachments:**

-  CCDA- .xml
-  PDF- .pdf



Indian Health Service

Personal Health Record



## PHR LOGOUT

You have successfully logged out from PHR application.

**\*\* For privacy and security purposes, please close the browser.**


---

[About PHR](#) 

[Privacy Policy](#) 

[Terms and Conditions](#) 

[Contact Us](#) 


[FAQ](#) 

med © 2013 Indian Health Service. All Rights Reserved. V2.0 Patch 9 Release 1

14:28  
AA phr.ihs.gov

Indian Health Service Personal Health Record

## PHR Login/Registration



**What is the Personal Health Record?**

The Indian Health Service Personal Health Record (PHR) can help you access your health information. You can track medications and lab results, contact your health care provider, and much more - all from the privacy of your personal computer and mobile device.

**Who can use the Personal Health Record?**

Any patient within the Indian Health System can register to use the PHR. As part of the registration process, patients must verify their identity at an Indian Health Service, tribal, or urban health care facility.

**When should I use the Personal Health Record?**

Register to use PHR

14:28  
AA phr.ihs.gov

call 911 or go immediately to the closest emergency room.

Register to use PHR

### PHR Login

\* Indicates Required Field.

Username\*

Password\*

Login [Forgot Username or Password?](#)

#### PHR Maintenance

The PHR is updated on Thursdays between 10 pm and 11 pm Eastern Time (9pm-10pm CT, 8pm-9pm MT, 7pm-8pm PT). You may not be able to log into your PHR during this time. We apologize for any problem this may cause. Thank you for your patience. If you have questions, please contact your healthcare facility.

[About PHR](#) | [Privacy Policy](#)  
[Terms and Conditions](#)  
[Contact Us](#) | [FAQ](#)

med © 2013 Indian Health Service. All Rights Reserved. V2.0  
Patch 9 Release 1

Navigation icons: back, forward, home, search, share

14:29  
AA phr.ihs.gov

Indian Health Service Personal Health Record

## My Health Records

At login, this page displays your most recent visits in the last 90 days, if any (maximum of five [5] visits).

### Search Visits by Date Range

Select **Visits** and enter a **Start Date** and **End Date** to search the visits within a specific date range.

**Note:** Visit date ranges greater than 1 year, including All Visits, may take several minutes to complete or time out. For best results, please limit all searches to a 90 day maximum date range.

### Looking to Refill a Prescription?

Refills for prescriptions that were initially filled at an IHS facility can be requested by opening the most recent update to the **Outpatient Visit** to the prescribing facility. This is indicated by "← Medication Refill" next to the **Facility Name**, below. Note that prescription refills depend on a number of factors, and this does not guarantee that a refill is available at the time.

Navigation icons: back, forward, home, search, share

14:29  
AA phr.ihs.gov

**Visits:**  
Last 5 (in Date Range)

**Start Date:**  
10/06/2023

**End Date:**  
01/04/2024

[Search Visits](#)

### Outpatient Visits

Facility Name (click link below to view health information)	Visit Date	Last Updated	Download File	Download PDF
<a href="#">Fort Defiance Indian Hospital ← Medication Refill (if available)</a>	12/29/2023	01/3/2024 02:06:21	<a href="#">XML</a>	
<a href="#">Tohatchi Health Center ← Medication Refill (if available)</a>	12/28/2023	01/4/2024 02:04:19	<a href="#">XML</a>	
<a href="#">Tohatchi</a>	12/19/2023	01/3/2024	<a href="#">XML</a>	

Navigation icons: back, forward, home, search, share

14:29  
AA phr.ihs.gov

### Visit Information

- Appointments List
- Clinical Notes
- Encounters
- Health Issues
- Imaging Results
- Immunizations
- Medications
- Medical Equipment
- My Goals
- My Info
- Procedures
- Test Results
- Vital Signs
- Messaging**
  - Email My Data
  - My Messages (0)
- Other**
  - For More Information

[Download PDF of This Section](#)

Navigation icons: back, forward, home, search, share

14:32  
AA phr.ihs.gov

**Other**

- For More Information
- Download My Data

[Download PDF of This Section](#)

**Immunization History**

The vaccinations you have received at this facility are listed below.

Immunization Record	Date	Status	Additional Info
SARS-COV-2 (COVID-19) vaccine, UNSPECIFIED	01/02/2024		[no data]
INFLUENZA, NOS	07/01/2023		[no data]
YELLOW FEVER	10/14/2016 15:13 CST		[no data]
HEP A, ADULT	10/14/2016 15:12 CST		[no data]
TYPHOID, VICPS	10/14/2016		[no data]
INFLUENZA (TV), SEASONAL, (H1N1)	10/08/2012		[no data]

Navigation icons: back, forward, home, search, share

14:32  
AA phr.ihs.gov

Indian Health Service Personal Health Record

## PHR LOGOUT

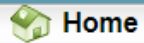
You have successfully logged out from PHR application.  
**\*\* For privacy and security purposes, please close the browser.**

[About PHR](#) | [Privacy Policy](#)  
[Terms and Conditions](#)  
[Contact Us](#) | [FAQ](#)

med © 2013 Indian Health Service. All Rights Reserved. V2.0  
Patch 9 Release 1

Navigation icons: back, forward, home, search, share

# PHR REPORTS



Home



Process Application



Manage Patients



Create Reports



Profile

## Welcome to your Personal Health Record (PHR)!

Welcome to the Personal Health Record (PHR) Administration Portal. To administer the PHR, click on the appropriate link above.

The Indian Health Service (IHS) has created the PHR to improve patient health. The PHR encourages patients to talk to their doctors, nurses and other healthcare providers about their health and healthcare. Research shows that increased patient-provider collaboration improves the healthcare that patients receive and positively impacts their health. Your administration of patient and administrative accounts in the PHR is critical to this collaboration. Thanks for making it happen!

If you wish to participate in telling us how to improve the PHR, please submit using the IHS RPMS Feedback page.

## Run Reports Page

### PHR Admin Reports

Audit Report

Direct Audit Messages Report

Messages Sent and Received

PHR Records by AO and Facility

PHR Records by AO and Facility (Exportable)

Successfully Created Admins Report

Select All	Name	Status	Date
You have no previously run reports			
View:	10		

## Audit Report - Select Parameters

[« Back to Reports](#)



### Specify Report Data

\* indicates required field(s)

This page allows selection of criteria for this report. Enter the criteria, and click the "Run Report" button.

For large date ranges, the report may take several minutes to complete.


For **optimal performance**, restrict queries to a 90 day maximum.


Role: *	<input type="text" value="Registrar"/>	Severity:	<input type="text" value="Low"/>
User Name:	<input type="text"/>		<input type="text" value="Medium"/>
First Name:	<input type="text"/>	Date Criteria:	<input type="text" value="Month To Date"/>
Last Name:	<input type="text"/>	Date From: *	<input type="text" value="12/01/2023"/> 
Events:	<input type="text" value="Process Patient Application Successful"/>	Date To: *	<input type="text" value="12/31/2023"/> 
	<input type="text" value="Unlink Patient Record Failure"/>		
<input type="button" value="Run Report"/>			




## Run Reports Page

### PHR Admin Reports


 Audit Report

 PHR Records by AO and Facility

 Direct Audit Messages Report

 PHR Records by AO and Facility (Exportable)

 Messages Sent and Received

 Successfully Created Admins Report

<input type="checkbox"/> Select All	Name	Status	Date
<input type="checkbox"/>	Audit Report	New	01/04/2024 13:11:45

View:   Rows: 1 - 1 of 1

### Event Report

Username	IP Address	Last Name	First Name	Event Type	Severity	Message	Time Stamp
	10.154.40.254	.		ProcessPatientApplication	Medium		12/1/23, 1:40 PM
	10.154.40.254	.		ProcessPatientApplication	Medium		12/7/23, 9:29 AM
	10.154.40.254	.		ProcessPatientApplication	Medium		12/5/23, 9:11 AM
	10.154.40.254	.		ProcessPatientApplication	Medium		12/16/23, 11:30 AM
	10.154.40.254	.		ProcessPatientApplication	Medium		12/17/23, 7:04 AM
	10.154.40.254	.		ProcessPatientApplication	Medium		12/17/23, 7:04 AM
	10.154.40.254	.		ProcessPatientApplication	Medium		12/18/23, 8:33 AM
	10.154.40.254	.		ProcessPatientApplication	Medium		12/19/23, 12:45 PM
	10.154.40.254	.		ProcessPatientApplication	Medium		12/20/23, 8:38 AM
	10.154.40.254	.		ProcessPatientApplication	Medium		12/20/23, 3:17 PM
	10.154.40.254	.		ProcessPatientApplication	Medium		12/12/23, 2:01 PM
	10.154.40.254	.		ProcessPatientApplication	Medium		12/13/23, 3:57 PM
	10.154.40.254	.		ProcessPatientApplication	Medium		12/13/23, 4:02 PM

	A	B	C	D	E	F	G	H	I	J	K
1					Event Report						
2	Username	IP Address:	Last Name	First Name		Event Type		Severity	Message	Time Stamp	
3		10.154.40.				ProcessPatientAppli		Medium		11/3/23, 1:36 PM	
4		10.154.40.				ProcessPatientAppli		Medium		11/6/23, 9:57 AM	
5		10.154.40.				ProcessPatientAppli		Medium		11/29/23, 4:24 PM	
6		10.154.40.				ProcessPatientAppli		Medium		11/30/23, 10:32 AM	
7		10.154.40.				ProcessPatientAppli		Medium		11/2/23, 9:51 AM	
8		10.154.40.				ProcessPatientAppli		Medium		11/2/23, 10:38 AM	
9		10.154.40.				ProcessPatientAppli		Medium		11/2/23, 1:25 PM	
10		10.154.40.				ProcessPatientAppli		Medium		11/15/23, 1:51 PM	
11		10.154.40.				ProcessPatientAppli		Medium		11/15/23, 2:30 PM	
12		10.154.40.				ProcessPatientAppli		Medium		11/16/23, 5:53 PM	
13		10.154.40.				ProcessPatientAppli		Medium		11/17/23, 3:07 PM	
14		10.154.40.				ProcessPatientAppli		Medium		11/18/23, 11:46 AM	
15		10.154.40.			er	ProcessPatientAppli		Medium		11/9/23, 1:17 PM	
16		10.154.40.				ProcessPatientAppli		Medium		11/9/23, 2:05 PM	
17					Page 1		of 2				
18					Event Report						
19		IP Address:				Event Type		Severity		Time Stamp	
20		10.154.40.				ProcessPatientAppli		Medium		11/12/23, 10:28 AM	
21		10.154.40.				ProcessPatientAppli		Medium		11/14/23, 10:19 AM	
22		10.154.40.				ProcessPatientAppli		Medium		11/14/23, 10:47 AM	
23		10.154.40.				ProcessPatientAppli		Medium		11/14/23, 1:46 PM	
24		10.154.40.				ProcessPatientAppli		Medium		11/20/23, 9:50 AM	
25		10.154.40.			ae	ProcessPatientAppli		Medium		11/22/23, 3:51 PM	
26		10.154.40.				ProcessPatientAppli		Medium		11/27/23, 2:05 PM	
27		10.154.40.				ProcessPatientAppli		Medium		11/27/23, 3:10 PM	
28		10.154.40.				ProcessPatientAppli		Medium		11/28/23, 8:43 AM	
29		10.154.40.				ProcessPatientAppli		Medium		11/29/23, 9:50 AM	
30		10.154.40.				ProcessPatientAppli		Medium		11/6/23, 4:50 PM	
31		10.154.40.				ProcessPatientAppli		Medium		11/9/23, 12:03 PM	
32					Page 2		of 2				

Username	IP Address	Last Name	First Name	Event Type	Severity	Message	Time Stamp
	10.154.40.254			ProcessPatientApplication	Medium		11/3/23, 1:36 PM
	10.154.40.254			ProcessPatientApplication	Medium		11/6/23, 9:57 AM
	10.154.40.254			ProcessPatientApplication	Medium		11/29/23, 4:24 PM
	10.154.40.254			ProcessPatientApplication	Medium		11/30/23, 10:32 AM
	10.154.40.254			ProcessPatientApplication	Medium		11/2/23, 9:51 AM
	10.154.40.254			ProcessPatientApplication	Medium		11/2/23, 10:38 AM
	10.154.40.254			ProcessPatientApplication	Medium		11/2/23, 1:25 PM
	10.154.40.254			ProcessPatientApplication	Medium		11/15/23, 1:51 PM
	10.154.40.254			ProcessPatientApplication	Medium		11/15/23, 2:30 PM
	10.154.40.254			ProcessPatientApplication	Medium		11/16/23, 5:53 PM
	10.154.40.254			ProcessPatientApplication	Medium		11/17/23, 3:07 PM
	10.154.40.254			ProcessPatientApplication	Medium		11/18/23, 11:46 AM
	10.154.40.254			ProcessPatientApplication	Medium		11/9/23, 1:17 PM
	10.154.40.254			ProcessPatientApplication	Medium		11/9/23, 2:05 PM
	10.154.40.254			ProcessPatientApplication	Medium		11/12/23, 10:28 AM
	10.154.40.254			ProcessPatientApplication	Medium		11/14/23, 10:19 AM
	10.154.40.254			ProcessPatientApplication	Medium		11/14/23, 10:47 AM
	10.154.40.254			ProcessPatientApplication	Medium		11/14/23, 1:46 PM
	10.154.40.254			ProcessPatientApplication	Medium		11/20/23, 9:50 AM
	10.154.40.254			ProcessPatientApplication	Medium		11/22/23, 3:51 PM
	10.154.40.254			ProcessPatientApplication	Medium		11/27/23, 2:05 PM
	10.154.40.254			ProcessPatientApplication	Medium		11/27/23, 3:10 PM
	10.154.40.254			ProcessPatientApplication	Medium		11/28/23, 8:43 AM
	10.154.40.254			ProcessPatientApplication	Medium		11/29/23, 9:50 AM
	10.154.40.254			ProcessPatientApplication	Medium		11/6/23, 4:50 PM
	10.154.40.254			ProcessPatientApplication	Medium		11/9/23, 12:03 PM

Username	Last Name	First Name	Event Type	Time Stamp	Service Unit
			ProcessPatientApplication	11/2/23, 9:51 AM	SRH
			ProcessPatientApplication	11/2/23, 10:38 AM	SRH
			ProcessPatientApplication	11/2/23, 1:25 PM	SRH
			ProcessPatientApplication	11/3/23, 1:36 PM	GIMC
			ProcessPatientApplication	11/6/23, 9:57 AM	ZSU
			ProcessPatientApplication	11/6/23, 4:50 PM	GIMC
			ProcessPatientApplication	11/9/23, 12:03 PM	OKC HAS
			ProcessPatientApplication	11/29/23, 4:24 PM	GIMC
			ProcessPatientApplication	11/30/23, 10:32 AM	SRH
			ProcessPatientApplication	11/9/23, 1:17 PM	SRH
			ProcessPatientApplication	11/9/23, 2:05 PM	SRH
			ProcessPatientApplication	11/12/23, 10:28 AM	GIMC
			ProcessPatientApplication	11/14/23, 10:19 AM	GIMC
			ProcessPatientApplication	11/14/23, 10:47 AM	GIMC
			ProcessPatientApplication	11/14/23, 1:46 PM	SRH
			ProcessPatientApplication	11/15/23, 1:51 PM	SRH
			ProcessPatientApplication	11/15/23, 2:30 PM	UNK
			ProcessPatientApplication	11/16/23, 5:53 PM	GIMC
			ProcessPatientApplication	11/17/23, 3:07 PM	CRPT
			ProcessPatientApplication	11/18/23, 11:46 AM	PIMC
			ProcessPatientApplication	11/20/23, 9:50 AM	CRPT
			ProcessPatientApplication	11/22/23, 3:51 PM	SRH
			ProcessPatientApplication	11/27/23, 2:05 PM	SF
			ProcessPatientApplication	11/27/23, 3:10 PM	SRH
			ProcessPatientApplication	11/28/23, 8:43 AM	SRH
			ProcessPatientApplication	11/29/23, 9:50 AM	GIMC

GSU 8 GALLUP 8 TOHATCHI 0

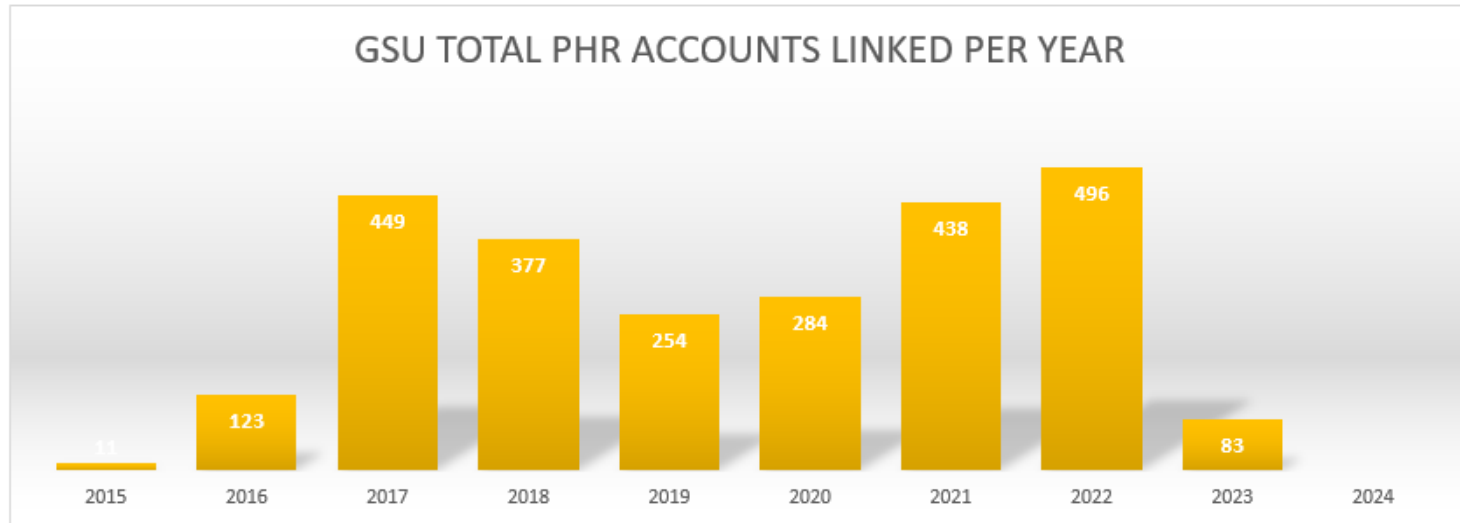
Username	Last Name	First Name	Event Type	Time Stamp	Service Unit
			ProcessPatientApplication	11/3/23, 1:36 PM	GIMC
			ProcessPatientApplication	11/6/23, 4:50 PM	GIMC
			ProcessPatientApplication	11/29/23, 4:24 PM	GIMC
			ProcessPatientApplication	11/12/23, 10:28 AM	GIMC
			ProcessPatientApplication	11/14/23, 10:19 AM	GIMC
			ProcessPatientApplication	11/14/23, 10:47 AM	GIMC
			ProcessPatientApplication	11/16/23, 5:53 PM	GIMC
			ProcessPatientApplication	11/29/23, 9:50 AM	GIMC

GSU 8 GALLUP 8 TOHATCHI 0

EMPLOYEE	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
			1			1	1				1	1	5
													0
													0
													0
													0
													0
													0
													0
							3			1	1		5
	1	1											2
		1	1	3		1	3	1	1		3		14
													0
													0
													0
	1		2					1	3	2			9
	1		1	1			2	3			1	1	10
													0
		1		1		1		2					5
													0
			1		1								2
		2		1			1	1	1		1		7
				1									1
													0
	2				2	4		2		1			11
													0
		1		2	1	1		1			1		7
				1		2			1				4
													0
							1						1
TOTALS	5	6	6	10	4	10	11	11	6	4	8	2	83



YEAR	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
2015	0	0	0	0	0	0	0	0	4	4	2	1	11
2016	0	2	4	3	5	6	1	13	9	68	10	2	123
2017	8	5	7	6	4	3	9	44	59	22	123	159	449
2018	78	40	69	23	27	25	31	8	8	26	27	15	377
2019	9	14	12	6	23	24	14	12	14	33	43	50	254
2020	40	34	18	2	40	45	20	6	3	10	37	29	284
2021	31	10	6	21	10	16	12	22	24	28	144	114	438
2022	265	42	21	18	13	30	34	20	18	7	18	10	496
2023	5	6	6	10	4	10	11	11	6	4	8	2	83
2024													
<b>TOTALS</b>	436	153	143	89	126	159	132	136	145	202	412	382	2515



```

IHS REGISTRATION EDITOR (page 10)
=====
HRN: DIRECT ONLY
=====
Other Patient Data
1. Ethnicity.....: NOT HISPANIC OR LATINO
2. Race.....: AMERICAN INDIAN OR ALASKA NATIVE
3. Primary Language.....: ENGLISH Interpreter required?
   Other Languages spoken:
4. Preferred Language.....: ENGLISH
=====
5. Migrant worker?.....: NO Type: (upd DEC 27, 2023)
6. Homeless?.....: NO Type: (upd DEC 27, 2023)
=====
7. Internet Access.....: NO where: (upd DEC 27, 2023)
8. EMAIL ADDRESS.....:
9. GENERIC HEALTH PERMISSION: NO 10. PREFERRED METHOD: EMATI
11. PHR ACCESS: NO (DEC 27, 2023) 12. PHR HANDOUT: YES (DEC 27, 2023)
=====
13. Number in Household...: /
14. Total Household Income: /
=====
Last edited by: FRANKLIN, FAWNIA D BOM on Dec 27, 2023
=====
CHANGE which item? (1-14) NONE//:

```

- Demographics
- Address/Email/Internet
- Tribal and Eligibility Status
- Legal Name
- Preferred/Other Names
- HBN/Record Disposition
- SO/GI
- Emergency Contact
- Next of Kin
- Family Information
- Restricted Health Info
- Death Information
- Notice of Privacy Practices
- PHR Access**
- Advance Directives
- Veteran Status
- Legal Documents
- AOB/ROI
- Record Flag
- Notes

PHR Access		NO on 12-27-2023	Edit	
PHR Handout		YES on 12-27-2023		
<b>Advance Directives</b> <span style="float: right;">Add</span>				
DIRECTIVE	DATE OF ENTRY	TYPE	REASON	
No data for Advance Directives				
<b>Veteran Status</b> <span style="float: right;">Edit</span>				
Veteran				
<b>Legal Documents</b>				
LEGAL DOCUMENT	DOCUMENT NO	DATE ADDED TO FILE	EFFECTIVE DATE	END DATE
No data for Legal Documents				

```

IHS REGISTRATION EDITOR (page 10)
=====
HRN: CHS & DIRECT
=====
Other Patient Data
1. Ethnicity.....: NOT HISPANIC OR LATINO
2. Race.....: AMERICAN INDIAN OR ALASKA NATIVE
3. Primary Language.....: ENGLISH Interpreter required?
   Other Languages spoken: NAVAJO
4. Preferred Language.....: ENGLISH
=====
5. Migrant worker?.....: NO Type: (upd APR 14, 2010)
6. Homeless?.....: NO Type: (upd APR 14, 2010)
=====
7. Internet Access.....: YES where: M, H (upd JAN 2, 2024)
8. EMAIL ADDRESS.....:
9. GENERIC HEALTH PERMISSION: YES 10. PREFERRED METHOD:
11. PHR ACCESS: YES (JAN 02, 2024) 12. PHR HANDOUT: YES (JAN 02, 2024)
=====
13. Number in Household...: /
14. Total Household Income: /
=====
Last edited by: FRANKLIN, FAWNIA D BOM on Jan 02, 2024
=====
CHANGE which item? (1-14) NONE//:

```

- Demographics
- Address/Email/Internet
- Tribal and Eligibility Status
- Legal Name
- Preferred/Other Names
- HBN/Record Disposition
- SO/GI
- Emergency Contact
- Next of Kin
- Family Information
- Restricted Health Info
- Death Information
- Notice of Privacy Practices
- PHR Access
- Advance Directives
- Veteran Status
- Legal Documents
- AOB/ROI
- Record Flag
- Notes
- Registration**
- ACT
- Scheduling
- Settings
- Reports

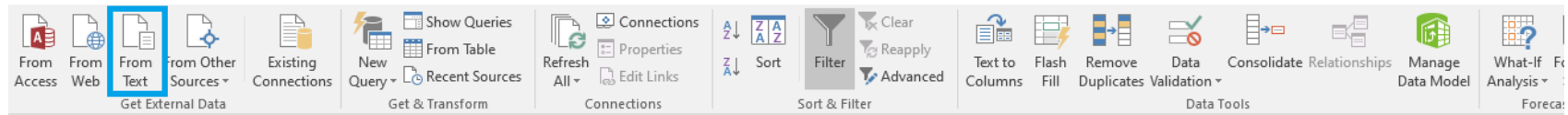
PHR Access		YES on 01-02-2024	Edit		
PHR Handout		YES on 01-02-2024			
<b>Advance Directives</b> <span style="float: right;">Add</span>					
DIRECTIVE	DATE OF ENTRY	TYPE	REASON		
No data for Advance Directives					
<b>Veteran Status</b> <span style="float: right;">Edit</span>					
Veteran					
<b>Legal Documents</b> <span style="float: right;">Add</span>					
LEGAL DOCUMENT	DOCUMENT NO	DATE ADDED TO FILE	EFFECTIVE DATE	END DATE	
GUARDIANSHIP TEMPORARY		03-01-2020	04-01-2020	06-01-2020	<a href="#">Edit</a> <a href="#">Delete</a>
<b>Assignment of Benefits/Release of Information</b> <span style="float: right;">Add AOB</span> <span style="float: right;">Add ROI</span>					
Assignment of Benefits (AOB)		01/02/2024	<a href="#">View AOB History</a>		

VGEN REPORT

^VGEN  
P PREDEFINED ORDER (THE ORIGINAL ORDERING)  
S SEARCH ALL VISITS  
ENTER DATE SPAN  
PREVIOUSLY DEFINED REPORT? N// CHOOSE N  
AT SELECT CHOOSE THE FOLLOWING REPORT:

SELECT **76** CLINIC TYPE  
OPTION **2** LIST ALL CLINIC TYPES  
QUIT  
SELECT **81** VISIT DATE, **1** PATIENT NAME, **3** CHART NUMBER, **5** SEX, **12** AGE, **16** VETERAN, **98** LOCATION, **51** THIRD  
PARTY ELIGIBILITY, **53** VMBP, **74** PHR HANDOUT, **75** PHR ACCESS  
QUIT  
QUIT

HOME: **0;999;99999**  
ENTER  
RAW LOG SESSION  
**NAME.TXT**  
ENTER  
ENTER  
END RAW LOG SESSION  
OPEN IN EXCEL UNDER DATA FROM TEXT



**Text Import Wizard - Step 1 of 3**

The Text Wizard has determined that your data is Fixed Width.  
If this is correct, choose Next, or choose the data type that best describes your data.

Original data type

Choose the file type that best describes your data:

Delimited - Characters such as commas or tabs separate each field.

Fixed width - Fields are aligned in columns with spaces between each field.

Start import at row: 1 File origin: MS-DOS (PC-8)

My data has headers.

Preview of file S:\Franklin\FromGIMCshare\2024 THC BUS O...122023 DEC THIRD PARTY RPT.TXT.

1	[H]	[J]	[2J]	[H]	[H]	[J]	[2J]	[H]
2								
3	DATE	NAME	HRN	SEX	AGE	VETERAN	Y/N	
4								
5								

Buttons: Cancel, < Back, **Next >**, Finish

**Text Import Wizard - Step 2 of 3**

This screen lets you set field widths (column breaks).  
Lines with arrows signify a column break.

To CREATE a break line, click at the desired position.  
To DELETE a break line, double click on the line.  
To MOVE a break line, click and drag it.

Data preview

	100	110	120	130	140	150	160	
	-----	-----	-----	-----	-----	-----	-----	
	MEDICAID	PRVI INS	PRESBYTERIAN RX	MEDICAID	Yes	PHR Handout	0	
	MEDICARE	PRVI INS	CAREMARK		Yes	PHR Handout	0	
	<none>				Yes	PHR Handout	0	

Buttons: Cancel, < Back, **Next >**, Finish

**Text Import Wizard - Step 3 of 3**

This screen lets you select each column and set the Data Format.

Column data format

General  
 Text  
 Date: MDY  
 Do not import column (skip)

'General' converts numeric values to numbers, date values to dates, and all remaining values to text.

Advanced...

Data preview

General	General	Gene	General	General	General	General
12/01/2023		NONE	MALE	80	NO	
12/01/2023		THC	MALE	80	NO	
12/01/2023		NONE	MALE	87	NO	

Buttons: Cancel, < Back, Next >, **Finish**

**Import Data**

Select how you want to view this data in your workbook.

Table  
 PivotTable Report  
 PivotChart  
 Only Create Connection

Where do you want to put the data?

Existing worksheet:  
=SAS1

New worksheet

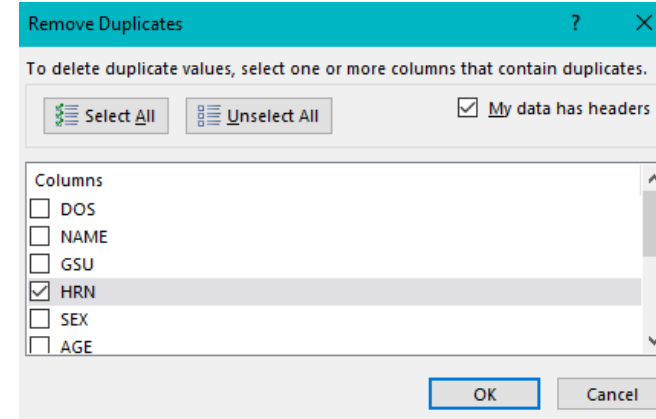
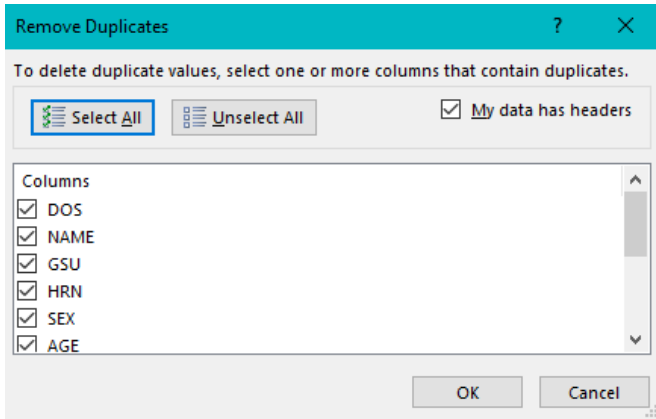
Add this data to the Data Model

Buttons: Properties..., **OK**, Cancel

DOS	NAME	GS	HRM	SEX	AG	VETERAN	LOCATION	PAYER	PAYER	VMBP COVERAGE	PHR HANDOUT	PHR ACCESS
12/1/2023		THC		FEMALE	79	NO	TOHATCHI HEALTH	MEDICARE			Yes PHR Handout	0
12/1/2023		THC		FEMALE	75	NO	TOHATCHI HEALTH	MEDICARE	PRVT INS	MOLINA MCR CHOICE CARE HM	Yes PHR Handout	0
12/1/2023		THC		FEMALE	23	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		MALE	58	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		MALE	64	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		MALE	53	YES	TOHATCHI HEALTH	MEDICAID	PRVT INS	VA MEDICAL BENEFIT (VMBP)	Yes PHR Handout	0
12/1/2023		THC		MALE	56	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		FEMALE	56	NO	TOHATCHI HEALTH	<none>			Yes PHR Handout	0
12/1/2023		THC		MALE	59	NO	TOHATCHI HEALTH	<none>			Yes PHR Handout	0
12/1/2023		THC		MALE	56	NO	TOHATCHI HEALTH	PRVT INS		AMERIBEN SOLUTIONS	Yes PHR Handout	0
12/1/2023		THC		FEMALE	72	NO	TOHATCHI HEALTH	MEDICARE	PRVT INS	HUMANA DENTAL CLAIMS	Yes PHR Handout	0
12/1/2023		THC		FEMALE	34	YES	TOHATCHI HEALTH	MEDICAID	PRVT INS	PRESBYTERIAN RX MEDICAID	Yes PHR Handout	0
12/1/2023		THC		MALE	44	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		MALE	17	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		FEMALE	38	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		FEMALE	71	NO	TOHATCHI HEALTH	MEDICARE			Yes PHR Handout	0
12/1/2023		THC		FEMALE	53	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		FEMALE	44	NO	TOHATCHI HEALTH	<none>			Yes PHR Handout	0
12/1/2023		THC		MALE	47	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		FEMALE	17	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		FEMALE	41	NO	TOHATCHI HEALTH	MEDICAID	PRVT INS	PRESBYTERIAN RX MEDICAID	Yes PHR Handout	0
12/1/2023		THC		MALE	74	NO	TOHATCHI HEALTH	MEDICARE	PRVT INS	METLIFE DENTAL	Yes PHR Handout	0
12/1/2023		THC		MALE	64	NO	TOHATCHI HEALTH	MEDICARE	MEDICAID	ALLWELL-WSCC(CAREHMO)	Yes PHR Handout	0
12/1/2023		THC		MALE	11	NO	TOHATCHI HEALTH	MEDICAID	PRVT INS	PRESBYTERIAN RX MEDICAID	Yes PHR Handout	0
12/1/2023		THC		MALE	43	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		FEMALE	30	NO	TOHATCHI HEALTH	MEDICAID	PRVT INS	PRESBYTERIAN RX MEDICAID	Yes PHR Handout	0
12/1/2023		THC		FEMALE	71	NO	TOHATCHI HEALTH	MEDICARE			Yes PHR Handout	0
12/1/2023		THC		FEMALE	79	NO	TOHATCHI HEALTH	MEDICARE			Yes PHR Handout	0
12/1/2023		THC		FEMALE	15	NO	TOHATCHI HEALTH	MEDICAID	PRVT INS	PRESBYTERIAN RX MEDICAID	Yes PHR Handout	0
12/1/2023		THC		FEMALE	71	NO	TOHATCHI HEALTH	MEDICARE			Yes PHR Handout	0
12/1/2023		THC		FEMALE	32	NO	TOHATCHI HEALTH	MEDICAID	PRVT INS	PRESBYTERIAN RX MEDICAID	Yes PHR Handout	Yes PHR Access

DOS	NAME	GS	HRI	SEX	AG	VETERAN	LOCATION	PAYER	PAYER	VMBP COVERAGE	PHR HANDOUT	PHR ACCESS
12/1/2023		THC		FEMALE	79	NO	TOHATCHI HEALTH	MEDICARE			Yes PHR Handout	0
12/1/2023		THC		FEMALE	75	NO	TOHATCHI HEALTH	MEDICARE	PRVT INS	MOLINA MCR CHOICE CARE HM	Yes PHR Handout	0
12/1/2023		THC		FEMALE	23	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		MALE	58	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		MALE	64	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		MALE	53	YES	TOHATCHI HEALTH	MEDICAID	PRVT INS	VA MEDICAL BENEFIT (VMBP)	Yes PHR Handout	0
12/1/2023		THC		MALE	56	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		FEMALE	56	NO	TOHATCHI HEALTH	<none>			Yes PHR Handout	0
12/1/2023		THC		MALE	59	NO	TOHATCHI HEALTH	<none>			Yes PHR Handout	0
12/1/2023		THC		MALE	56	NO	TOHATCHI HEALTH	PRVT INS		AMERIBEN SOLUTIONS	Yes PHR Handout	0
12/1/2023		THC		FEMALE	72	NO	TOHATCHI HEALTH	MEDICARE	PRVT INS	HUMANA DENTAL CLAIMS	Yes PHR Handout	0
12/1/2023		THC		FEMALE	34	YES	TOHATCHI HEALTH	MEDICAID	PRVT INS	PRESBYTERIAN RX MEDICAID	Yes PHR Handout	0
12/1/2023		THC		MALE	44	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		MALE	17	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		FEMALE	38	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		FEMALE	71	NO	TOHATCHI HEALTH	MEDICARE			Yes PHR Handout	0
12/1/2023		THC		FEMALE	53	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		FEMALE	44	NO	TOHATCHI HEALTH	<none>			Yes PHR Handout	0
12/1/2023		THC		MALE	47	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		FEMALE	17	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		FEMALE	41	NO	TOHATCHI HEALTH	MEDICAID	PRVT INS	PRESBYTERIAN RX MEDICAID	Yes PHR Handout	0
12/1/2023		THC		MALE	74	NO	TOHATCHI HEALTH	MEDICARE	PRVT INS	METLIFE DENTAL	Yes PHR Handout	0
12/1/2023		THC		MALE	64	NO	TOHATCHI HEALTH	MEDICARE	MEDICAID	ALLWELL-WSCC(CAREHMO)	Yes PHR Handout	0
12/1/2023		THC		MALE	11	NO	TOHATCHI HEALTH	MEDICAID	PRVT INS	PRESBYTERIAN RX MEDICAID	Yes PHR Handout	0
12/1/2023		THC		MALE	43	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
12/1/2023		THC		FEMALE	30	NO	TOHATCHI HEALTH	MEDICAID	PRVT INS	PRESBYTERIAN RX MEDICAID	Yes PHR Handout	0
12/1/2023		THC		FEMALE	71	NO	TOHATCHI HEALTH	MEDICARE			Yes PHR Handout	0
12/1/2023		THC		FEMALE	79	NO	TOHATCHI HEALTH	MEDICARE			Yes PHR Handout	0
12/1/2023		THC		FEMALE	15	NO	TOHATCHI HEALTH	MEDICAID	PRVT INS	PRESBYTERIAN RX MEDICAID	Yes PHR Handout	0
12/1/2023		THC		FEMALE	71	NO	TOHATCHI HEALTH	MEDICARE			Yes PHR Handout	0
12/1/2023		THC		FEMALE	32	NO	TOHATCHI HEALTH	MEDICAID	PRVT INS	PRESBYTERIAN RX MEDICAID	Yes PHR Handout	Yes PHR Access





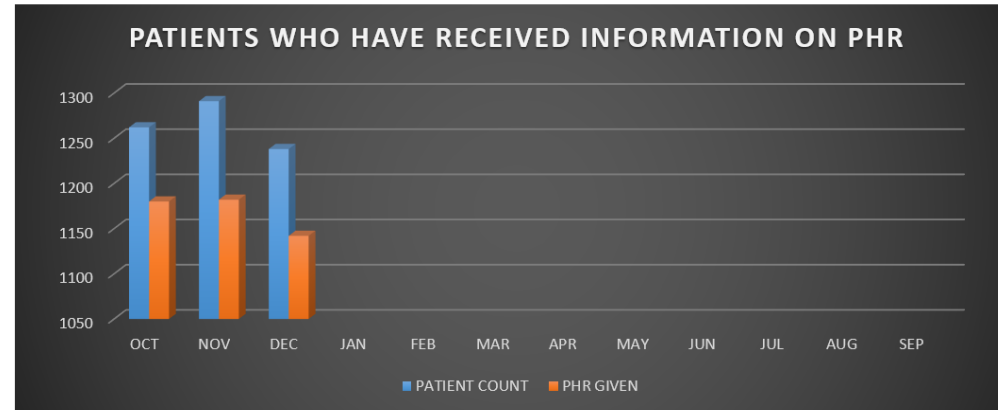
	A	B	C	D	E	F	G	H	I	J	K	L	M
	DOS	NAME	GSU	HRN	SEX	AGE	VETERA	LOCATION	PAYER	PAYER	VMBP COVERAGE	PHR HANDOU	PHR ACCES
1	12/1/2023		THC		FEMALE	79	NO	TOHATCHI HEALTH	MEDICARE			Yes PHR Handout	0
2	12/1/2023		THC		FEMALE	75	NO	TOHATCHI HEALTH	MEDICARE	PRVT INS	MOLINA MCR CHOICE CARE HM	Yes PHR Handout	0
3	12/1/2023		THC		FEMALE	23	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
4	12/1/2023		THC		MALE	58	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
5	12/1/2023		THC		MALE	64	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
6	12/1/2023		THC		MALE	53	YES	TOHATCHI HEALTH	MEDICAID	PRVT INS	VA MEDICAL BENEFIT (VMBP)	Yes PHR Handout	0
7	12/1/2023		THC		MALE	56	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
8	12/1/2023		THC		FEMALE	56	NO	TOHATCHI HEALTH	<none>			Yes PHR Handout	0
9	12/1/2023		THC		MALE	59	NO	TOHATCHI HEALTH	<none>			Yes PHR Handout	0
10	12/1/2023		THC		MALE	56	NO	TOHATCHI HEALTH	PRVT INS		AMERIBEN SOLUTIONS	Yes PHR Handout	0
11	12/1/2023		THC		FEMALE	72	NO	TOHATCHI HEALTH	MEDICARE	PRVT INS	HUMANA DENTAL CLAIMS	Yes PHR Handout	0
12	12/1/2023		THC		FEMALE	34	YES	TOHATCHI HEALTH	MEDICAID	PRVT INS	PRESBYTERIAN RX MEDICAID	Yes PHR Handout	0
13	12/1/2023		THC		MALE	44	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
14	12/1/2023		THC		MALE	17	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
15	12/1/2023		THC		FEMALE	38	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
16	12/1/2023		THC		FEMALE	71	NO	TOHATCHI HEALTH	MEDICARE			Yes PHR Handout	0
17	12/1/2023		THC		FEMALE	53	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0
18	12/1/2023		THC		FEMALE	53	NO	TOHATCHI HEALTH	MEDICAID			Yes PHR Handout	0

Ready Scroll Lock Average: 115328.8966 Count: 1239 Sum: 142777174 100%

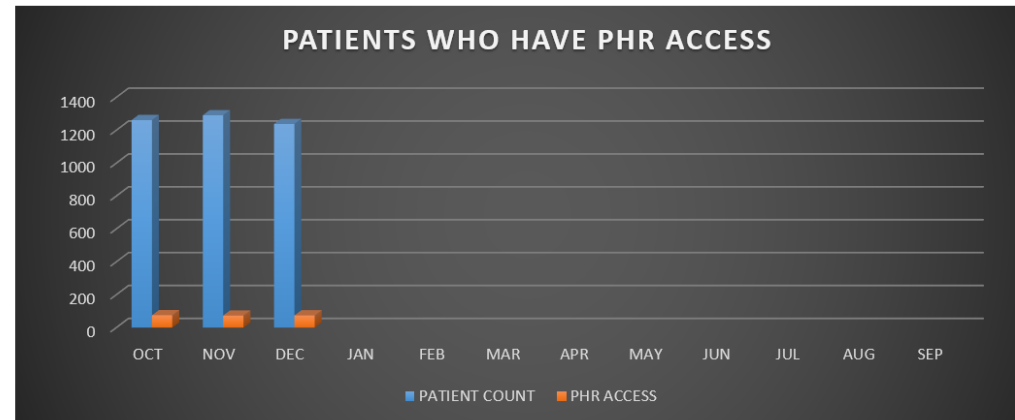


## PERSONAL HEALTH RECORD

	PATIENT COUNT	PHR GIVEN	%
OCT	1262	1180	94%
NOV	1291	1182	92%
DEC	1238	1142	92%
JAN			#DIV/0!
FEB			#DIV/0!
MAR			#DIV/0!
APR			#DIV/0!
MAY			#DIV/0!
JUN			#DIV/0!
JUL			#DIV/0!
AUG			#DIV/0!
SEP			#DIV/0!
<b>FY 2024</b>	<b>3791</b>	<b>3504</b>	<b>92%</b>



	PATIENT COUNT	PHR ACCESS	%
OCT	1262	75	6%
NOV	1291	73	6%
DEC	1238	74	6%
JAN			#DIV/0!
FEB			#DIV/0!
MAR			#DIV/0!
APR			#DIV/0!
MAY			#DIV/0!
JUN			#DIV/0!
JUL			#DIV/0!
AUG			#DIV/0!
SEP			#DIV/0!
<b>FY2024</b>	<b>3791</b>	<b>222</b>	<b>6%</b>



## Audit Report - Select Parameters

[« Back to Reports](#)



### Specify Report Data

\* indicates required field(s)

This page allows selection of criteria for this report. Enter the criteria, and click the "Run Report" button.

For large date ranges, the report may take several minutes to complete.

For **optimal performance**, restrict queries to a 90 day maximum.

Role: *	<input type="text" value="Patient"/>	Severity:	<input type="text" value="Low"/> <input type="text" value="Medium"/> <input type="text" value="High"/>
User Name:	<input type="text"/>	Date Criteria:	<input type="text" value="Month To Date"/>
First Name:	<input type="text"/>	Date From: *	<input type="text" value="12/01/2023"/> 
Last Name:	<input type="text"/>	Date To: *	<input type="text" value="01/31/2024"/> 
Events:	<input type="text" value="Login Successful"/> <input type="text" value="Logout"/> <input type="text" value="Medication Refill Request"/> <input type="text" value="No Visit Documents Found"/> <input type="text" value="User Accepts Privacy Policy"/>		

### Event Report

Username	IP Address	Last Name	First Name	Event Type	Severity	Message	Time Stamp
				MedicationRefillRequest	High	User: submits refill request for 12/27/23, 9:59 PM (21 (ethinyl estradiol 0.035 MG / norethindrone 1 MG Oral Tablet) / 7 (inert ingredients 1 MG Oral Tablet) ) Pack.	
				MedicationRefillRequest	High	User: submits refill request for levothyroxine sodium 0.025 MG Oral Tablet.	12/28/23, 8:41 AM
				MedicationRefillRequest	High	User: submits refill request for NDA021457 200 ACTUAT albuterol 0.09 MG/ACTUAT Metered Dose Inhaler.	12/28/23, 8:42 AM
				MedicationRefillRequest	High	User: submits refill request for cholecalciferol 0.025 MG Oral Tablet.	12/28/23, 8:42 AM
				MedicationRefillRequest	High	User: submits refill request for cetirizine hydrochloride 10 MG Oral Tablet.	12/28/23, 8:42 AM
				MedicationRefillRequest	High	User: submits refill request for emtricitabine 200 MG / tenofovir disoproxil fumarate 300 MG Oral Tablet.	12/28/23, 11:49 AM
				MedicationRefillRequest	High	User: submits refill request for 24 HR metformin hydrochloride 500 MG Extended Release Oral Tablet.	12/28/23, 11:49 AM
				MedicationRefillRequest	High	User: submits refill request for lisinopril 20 MG Oral Tablet.	12/28/23, 11:49 AM
				MedicationRefillRequest	High	User: submits refill request for atorvastatin 20 MG Oral Tablet.	12/28/23, 1:29 PM
				MedicationRefillRequest	High	User: submits refill request for cetirizine hydrochloride 10 MG Oral Tablet.	12/28/23, 1:29 PM
				MedicationRefillRequest	High	User: submits refill request for 3 ML Insulin, Aspart, Human 100 UNT/ML Prefilled Syringe.	12/28/23, 1:29 PM
				MedicationRefillRequest	High	User: submits refill request for 3 ML insulin detemir 100 UNT/ML Pen Injector.	12/28/23, 1:29 PM
				MedicationRefillRequest	High	User: submits refill request for isopropyl alcohol 0.7 ML/ML Medicated Pad.	12/28/23, 1:29 PM
				MedicationRefillRequest	High	User: submits refill request for 120 ACTUAT Fluticasone propionate 0.05 MG/ACTUAT Nasal Inhaler.	12/28/23, 1:30 PM
				MedicationRefillRequest	High	User: submits refill request for diclofenac sodium 0.01 MG/MG Topical Gel.	12/28/23, 1:30 PM
				MedicationRefillRequest	High	User: submits refill request for aspirin 81 MG Delayed Release Oral Tablet.	12/28/23, 11:08 PM

## Run Reports Page

### PHR Admin Reports

Audit Report

PHR Records by AO and Facility

Direct Audit Messages Report

PHR Records by AO and Facility (Exportable)

Messages Sent and Received

Successfully Created Admins Report

Select All	Name	Status	Date
You have no previously run reports			
View:	10		



IHS Reports

PHR Records by AO and Facility - Select Parameters

No parameters necessary for this report



### PHR Admin Reports

Audit Report

PHR Records by AO and Facility

Direct Audit Messages Report

PHR Records by AO and Facility (Exportable)

Messages Sent and Received

Successfully Created Admins Report

Select All	Name	Status	Date
<input type="checkbox"/>	PHR Records by AO and Facility	New	01/04/2024 11:57:02
<input type="button" value="Delete"/>	View: 10	Rows: 1 - 1 of 1	



# OBJECTIVES

- ✓ PHR PATIENT EDUCATION & PROMOTION
- ✓ PHR REGISTRATION PROCESS
- ✓ PHR REGISTRAR – PROCESS TO LINK ACCOUNTS
- ✓ ACCESSING THE PHR
- ✓ FORGOT USERNAME/PASSWORD
- ✓ MANAGING PHR ACCOUNT(S)
- ✓ DIRECT MESSAGING
- ✓ PHR REPORTS

QUESTIONS?



# CONTACT INFORMATION

---

FAWNIA FRANKLIN, BUSINESS OFFICE MANAGER

GALLUP SERVICE UNIT – TOHATCHI HEALTH CENTER

[FAWNIA.FRANKLIN@IHS.GOV](mailto:FAWNIA.FRANKLIN@IHS.GOV)

(505) 733-8212



